# **NAV 12 NONCONFORMING MATERIAL CONTROL / CORRECTIVE ACTION**

***Applicable Standards***

***AS 9100 / ISO 9001 / MIL-I-45208***

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| 1. Does the supplier have a documented procedure for dealing with nonconforming product to prevent its unintended use or delivery? | Yes No N/A |
| 1. Does the procedure define the identification and segregation controls for nonconforming product? | Yes No N/A |
| 1. Does the procedure define the related responsibilities and authorities for dealing with nonconforming product? | Yes No N/A |
| * 1. Does the procedure define the responsibility and authority for review and disposition of nonconforming product? | Yes No N/A |
| * 1. Does the procedure define the process for approving personnel making these decisions? | Yes No N/A |
| 1. Is nonconforming product clearly identified to the applicable reject document (e.g. nonconforming material report, corrective action report)? | Yes No N/A |
| 1. Is scrap product conspicuously and permanently marked, or controlled until physically rendered unusable? | Yes No N/A |
| 1. Is nonconforming product segregated from other product to prevent unintended use or delivery? | Yes No N/A |
| 1. Are the holding areas adequate for the segregation and temporary storage of nonconforming product? | Yes No N/A |
| 1. Does the supplier’s control provide for the timely reporting of delivered nonconforming product? | Yes No N/A |
| 1. Is rejection documents dispositioned by authorized personnel only? | Yes No N/A |
| 1. Does nonconforming material documentation include waiver/deviation results? | Yes No N/A |
| 1. Have "use as is" and/or repair dispositions been submitted to the government/customer for concurrence/approval as required? | Yes No N/A |
| 1. When nonconforming product is corrected, is it subjected to re-verification to demonstrate conformity to the requirements? | Yes No N/A |
| 1. Are records of the nature of nonconformities and subsequent actions taken maintained? | Yes No N/A |
| 1. Does the supplier have documented procedures to eliminate the causes of nonconformities in order to prevent recurrence? | Yes No N/A |
| 1. Does the procedure define the requirements for: | Yes No N/A |
| * 1. Reviewing nonconformities **(Including Customer Complaints)** | Yes No N/A |
| * 1. Determining the causes of nonconformities | Yes No N/A |
| * 1. Evaluating the need for action to ensure that nonconformities do not recur | Yes No N/A |
| * 1. Determining and implementing action needed | Yes No N/A |
| * 1. Determining and implementing action needed | Yes No N/A |
| * 1. Recording the results of action taken | Yes No N/A |
| * 1. Reviewing the effectiveness of the corrective action taken | Yes No N/A |
| * 1. Flowing down corrective action requirements to a subcontractor when it is determined that the subcontractor is responsible for the nonconformity | Yes No N/A |
| * 1. Specific actions where timely and/or effective actions are not achieved | Yes No N/A |
| * 1. Determining if additional nonconforming product exists based on the causes of the nonconformanities and taking further action when required | Yes No N/A |
| 1. Review and record a sample of records to substantiate compliance with 15a through 15i. | Yes No N/A |
| 1. Does the supplier monitor trends, cost data and other indicators of performance? | Yes No N/A |
| 1. Does the supplier monitor subcontractors for trends, cost data or other indicators of performance? | Yes No N/A |
| * 1. Is the above data used for subcontractor award determination? | Yes No N/A |
| 1. Does the corrective action program extend to all areas of activity within the supplier's organization (e.g. design, purchasing, manufacturing, etc)? | Yes No N/A |

Additional concerns/comments: