# **NAV 12 NONCONFORMING MATERIAL CONTROL / CORRECTIVE ACTION**

***Applicable Standards***

***AS 9100 / ISO 9001 / MIL-I-45208***

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|  |  |
| 1. Does the supplier have a documented procedure for dealing with nonconforming product to prevent its unintended use or delivery?

 | Yes No N/A[ ]  [ ]  [ ]  |
| 1. Does the procedure define the identification and segregation controls for nonconforming product?

 | Yes No N/A[ ]  [ ]  [ ]  |
| 1. Does the procedure define the related responsibilities and authorities for dealing with nonconforming product?

      | Yes No N/A[ ]  [ ]  [ ]  |
| * 1. Does the procedure define the responsibility and authority for review and disposition of nonconforming product?

 | Yes No N/A[ ]  [ ]  [ ]  |
| * 1. Does the procedure define the process for approving personnel making these decisions?

 | Yes No N/A[ ]  [ ]  [ ]  |
| 1. Is nonconforming product clearly identified to the applicable reject document (e.g. nonconforming material report, corrective action report)?

 | Yes No N/A[ ]  [ ]  [ ]  |
| 1. Is scrap product conspicuously and permanently marked, or controlled until physically rendered unusable?

 | Yes No N/A[ ]  [ ]  [ ]  |
| 1. Is nonconforming product segregated from other product to prevent unintended use or delivery?

 | Yes No N/A[ ]  [ ]  [ ]  |
| 1. Are the holding areas adequate for the segregation and temporary storage of nonconforming product?

 | Yes No N/A[ ]  [ ]  [ ]  |
| 1. Does the supplier’s control provide for the timely reporting of delivered nonconforming product?

 | Yes No N/A[ ]  [ ]  [ ]  |
| 1. Is rejection documents dispositioned by authorized personnel only?

 | Yes No N/A[ ]  [ ]  [ ]  |
| 1. Does nonconforming material documentation include waiver/deviation results?

 | Yes No N/A[ ]  [ ]  [ ]  |
| 1. Have "use as is" and/or repair dispositions been submitted to the government/customer for concurrence/approval as required?

 | Yes No N/A[ ]  [ ]  [ ]  |
| 1. When nonconforming product is corrected, is it subjected to re-verification to demonstrate conformity to the requirements?

 | Yes No N/A[ ]  [ ]  [ ]  |
| 1. Are records of the nature of nonconformities and subsequent actions taken maintained?

 | Yes No N/A[ ]  [ ]  [ ]  |
| 1. Does the supplier have documented procedures to eliminate the causes of nonconformities in order to prevent recurrence?

 | Yes No N/A[ ]  [ ]  [ ]  |
| 1. Does the procedure define the requirements for:

 | Yes No N/A[ ]  [ ]  [ ]  |
| * 1. Reviewing nonconformities **(Including Customer Complaints)**

 | Yes No N/A[ ]  [ ]  [ ]  |
| * 1. Determining the causes of nonconformities

 | Yes No N/A[ ]  [ ]  [ ]  |
| * 1. Evaluating the need for action to ensure that nonconformities do not recur

 | Yes No N/A[ ]  [ ]  [ ]  |
| * 1. Determining and implementing action needed

 | Yes No N/A[ ]  [ ]  [ ]  |
| * 1. Determining and implementing action needed

 | Yes No N/A[ ]  [ ]  [ ]  |
| * 1. Recording the results of action taken

 | Yes No N/A[ ]  [ ]  [ ]  |
| * 1. Reviewing the effectiveness of the corrective action taken

 | Yes No N/A[ ]  [ ]  [ ]  |
| * 1. Flowing down corrective action requirements to a subcontractor when it is determined that the subcontractor is responsible for the nonconformity

  | Yes No N/A[ ]  [ ]  [ ]  |
| * 1. Specific actions where timely and/or effective actions are not achieved

 | Yes No N/A[ ]  [ ]  [ ]  |
| * 1. Determining if additional nonconforming product exists based on the causes of the nonconformanities and taking further action when required

 | Yes No N/A[ ]  [ ]  [ ]  |
| 1. Review and record a sample of records to substantiate compliance with 15a through 15i.

 | Yes No N/A[ ]  [ ]  [ ]  |
| 1. Does the supplier monitor trends, cost data and other indicators of performance?

 | Yes No N/A[ ]  [ ]  [ ]  |
| 1. Does the supplier monitor subcontractors for trends, cost data or other indicators of performance?

 | Yes No N/A[ ]  [ ]  [ ]  |
| * 1. Is the above data used for subcontractor award determination?

 | Yes No N/A[ ]  [ ]  [ ]  |
| 1. Does the corrective action program extend to all areas of activity within the supplier's organization (e.g. design, purchasing, manufacturing, etc)?

      | Yes No N/A[ ]  [ ]  [ ]  |

Additional concerns/comments: