Product Data Reporting and Evaluation Program (PDREP)

Repair Facility Processing a Product Quality Deficiency Report

User Guide
01 Aug 2012

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FOREWORD

This guide does not replace or amend any Department of Defense (DoD) instructions, regulations, and/or policies. Its purpose is to assist users with Product Data Reporting and Evaluation Program (PDREP) – Automated Information System (AIS) Product Quality Deficiency Report (PQDR) application's functionalities only. The PDREP PQDR is designed to work in concert with existing DoD policy and processes for submitting PQDRs. Proper use of the PDREP application should facilitate compliance with DoD PQDR policy.

Refer to the appropriate PQDR instructions and manuals for information about DoD PQDR program requirements.

REFERENCES:

a. DLAR 4155.24

b. SECNAVINST 4855.3B

c. SECNAVINST 4855.5A

d. DoDD 5000.2

e. NAVSO P3683

f. AR 702-7

g. AF(I) 21-115

INTRODUCTION

This document is intended to guide government Repair Facilities in the use of PDREP and specifically in the process of entering Product Quality Deficiency Report (PQDR) investigation results in order to produce a DD form 1227.

This form has been added to the Repair Facilities page in order to provide investigators with a more comprehensive method of recording investigation results.

The goal is to: Provide for a comprehensive report on the resolution of issues associated with reported defective material; Reduce the need for follow-up activity on potentially unresolved issues; Standardize the investigation report requirements for both Contractor and Government furnished material and reduce the occurrence of repeat PQDRs citing recurring deficiencies. Please review these instructions carefully before using the new versions of the data entry pages.

The PDREP application is accessible via the Product Data Reporting and Evaluation Program home page: https://www.pdrep.csd.disa.mil/

First time PDREP users will need to submit a User Access request form, available on the NSLC home page. Click on User Access Request Form to download the form. Follow the directions on the form to submit the request for access to PDREP.

Requests for changes or improvement to any of the PDREP applications or NSLC Detachment Portsmouth home page should be submitted to:

Online in the PDREP Application

If you're already a PDREP User, log on to PDREP: https://www.pdrep.csd.disa.mil/

Click on the Feedback link at the top of the home page. The Customer Service Request (Feedback) form will open. Instructions for completion are located at the top of the form.

Customer Support Desk

Commercial Phone: (207) 438-1690 / DSN 684-1690

FAX: (207) 438-6535, DSN 684-6535

Mailing Address

Naval Sea Logistics Center Portsmouth

Bldg. 153, 2nd Floor

Portsmouth Naval Shipyard

Portsmouth, NH 03804-5000

1 LOGGING ON TO PDREP

a. From the NSLC Detachment Portsmouth's Home page, https://www.pdrep.csd.disa.mil.

a. On the left hand column under PDREP ACCESS click on PDREP LOGON.

b. The display in Figure 1.1 will appear:

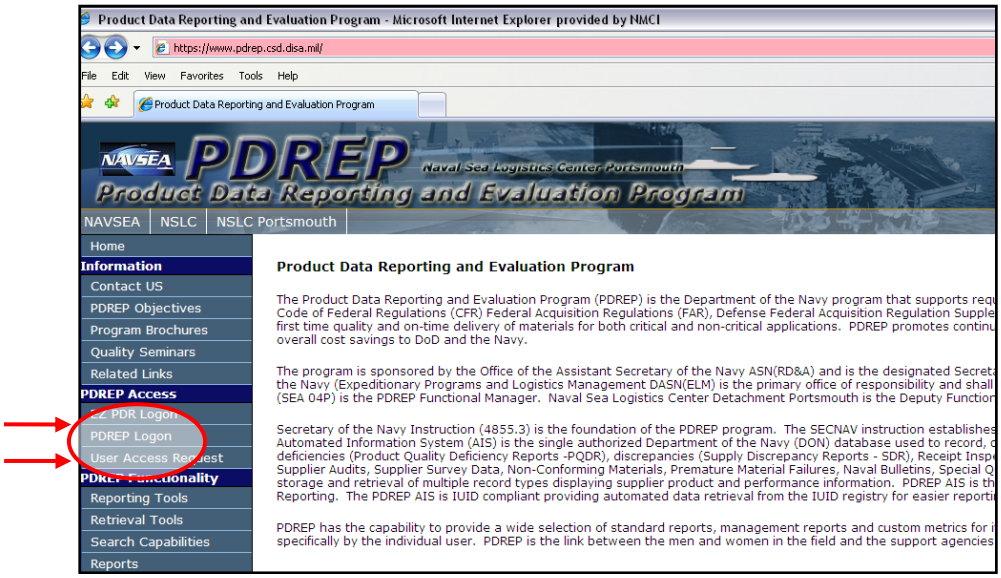


Figure 1.1

c. The display in Figure 1.2 will appear:

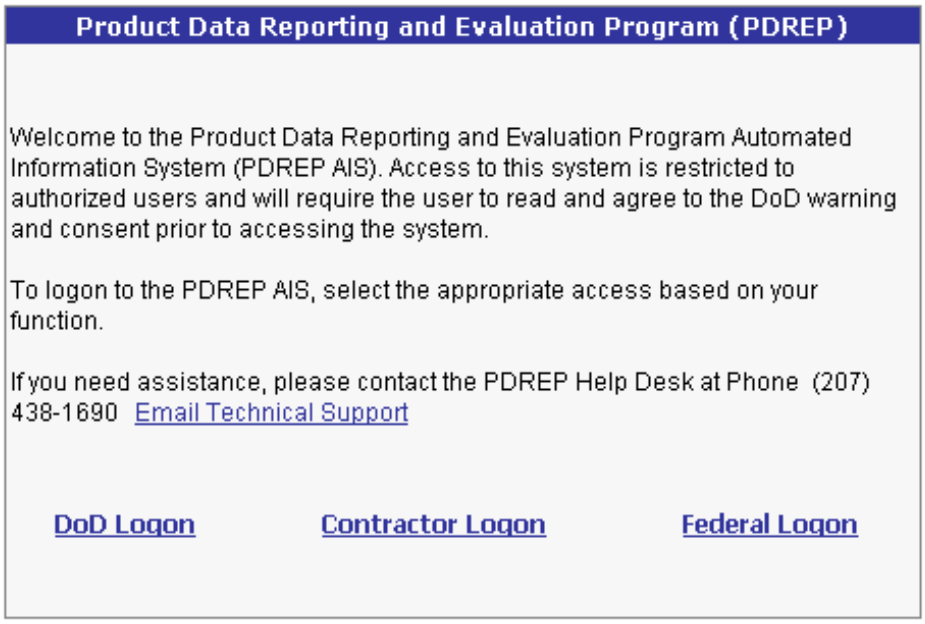
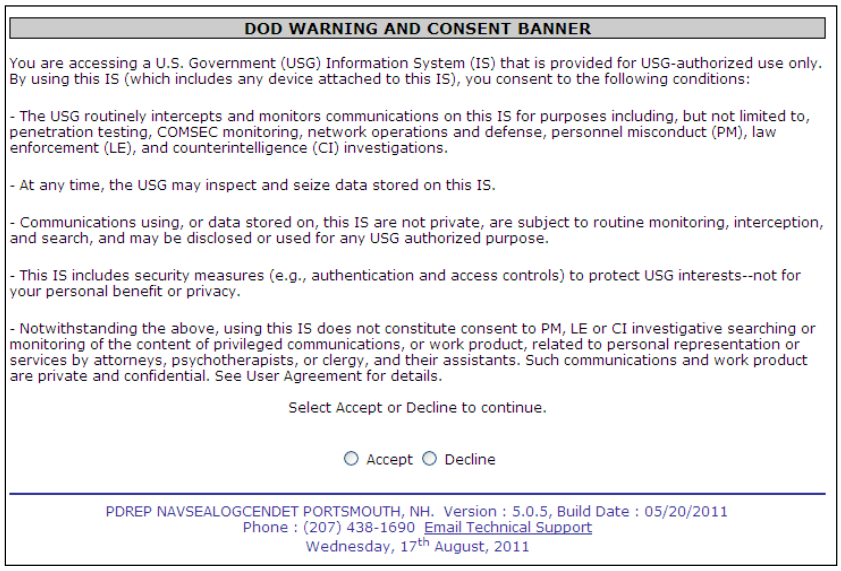


Figure 1.2

d. DoD personnel possessing Common Access Cards (CAC) should click DoD Logon. The display below will appear:



DOD WARNING AND CONSENT BANNER

You are accessing a U.S. Government (USG) Information System (IS) that is provided for USG-authorized use only. By using this IS (which includes any device attached to this IS), you consent to the following conditions:

- The USG routinely intercepts and monitors communications on this IS for purposes including, but not limited to, penetration testing, COMSEC monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.

- At any time, the USG may inspect and seize data stored on this IS.

- Communications using, or data stored on, this IS are not private, are subject to routine monitoring, interception, and search, and may be disclosed or used for any USG authorized purpose.

- This IS includes security measures (e.g., authentication and access controls) to protect USG interests--not for your personal benefit or privacy.

- Notwithstanding the above, using this IS does not constitute consent to PM, LE or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communications and work product are private and confidential. See User Agreement for details.

Select Accept or Decline to continue.

Accept Decline

PDREP NAVSEALOGCENDET PORTSMOUTH, NH. Version : 5.0.5, Build Date : 05/20/2011
Phone : (207) 438-1690 Email Technical Support
Wednesday, 17th August, 2011

Figure 1.3

e. Click the Accept button or access will be denied.

f. The system will then prompt you to verify your identity from your CAC card, see Figure 1.4, or other DoD-issued Public Key Infrastructure (PKI) credentials as shown below:

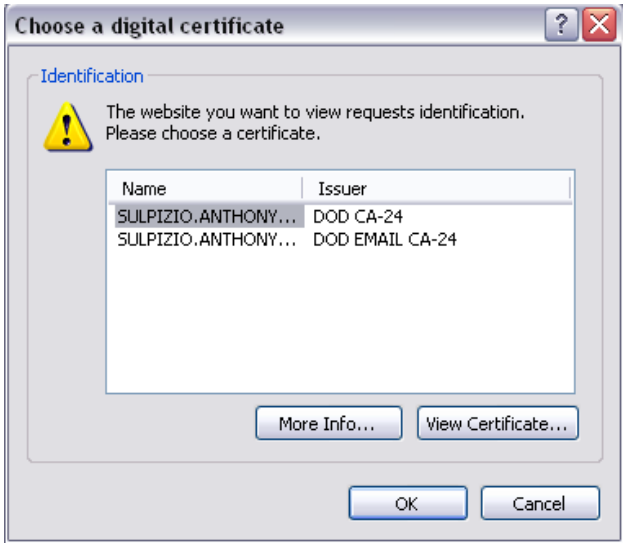


Figure 1.4

g. If more than one certificate is shown, most users should choose the non e-mail certificate. After selecting the correct certificate, click the OK button to continue logging into the

system. If you have difficulty with a certificate and have more than one available, please try the other certificates before contacting the PDREP Customer Support Desk.

h. Enter your PDREP User ID, see Figure 1.5, and click the LOGIN button. After successfully logging in, the PDREP Main Menu in Figure 1.5 will display.

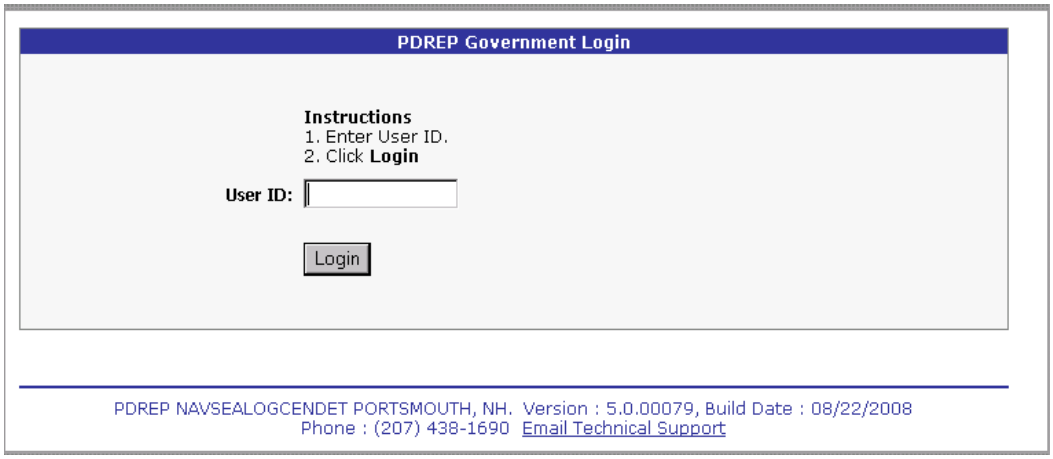


Figure 1.5

i. Enter your PDREP User ID, see Figure above, and click the LOGIN button. After successfully logging in, the PDREP Main Menu in Figure below will display.

j. Once you have logged in the PDREP Home page will display. You may not see all of the options listed below depending on your level of access.

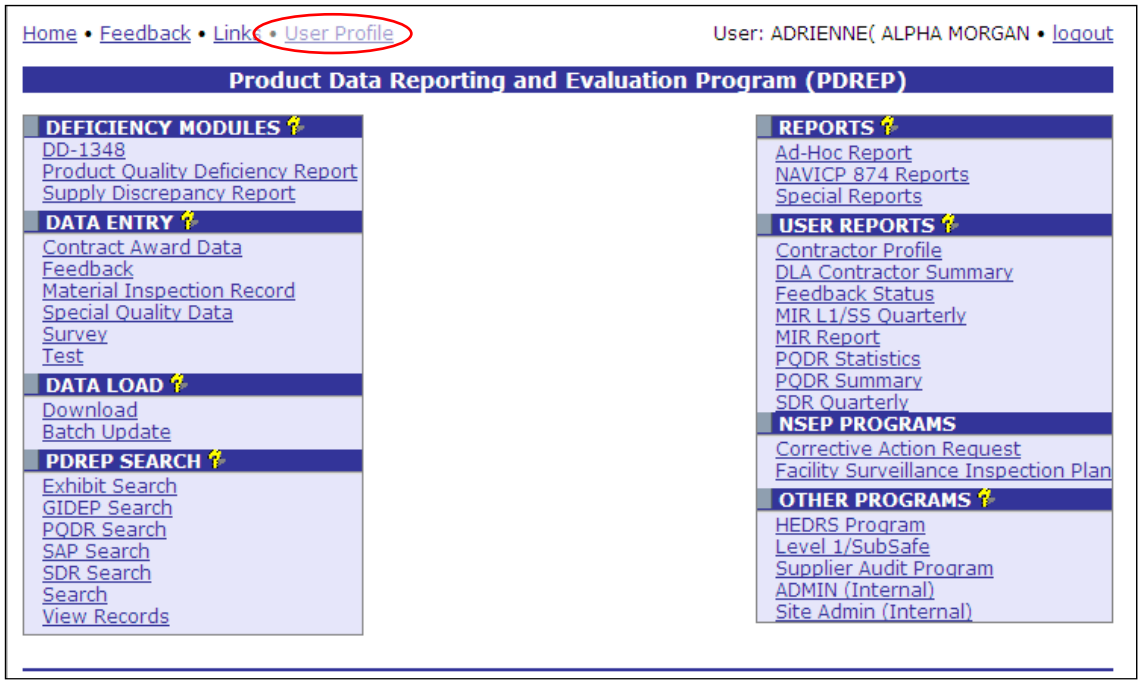


Figure 1.6

2 USER PROFILE

a. Every PDREP User has a User Profile, see screen display above. The accuracy of the information in this profile is important both for correspondence purposes and for the correct operation of Worklists and other features in PDREP. After logging in to PDREP, click on "User Profile" toward the upper left corner of the PDREP home page to review and update your profile. The User Profile – View screen will display (Figure 2.1).

Figure 2.1

Your contact information will have been entered initially by the PDREP administrator when your access was granted. Your e-mail distribution and point of contact lists are entered by you if needed.

a. To edit or update any of this information, click on the "Click here" link above your contact information. The User Profile – Edit page will display (Figure 2.2).

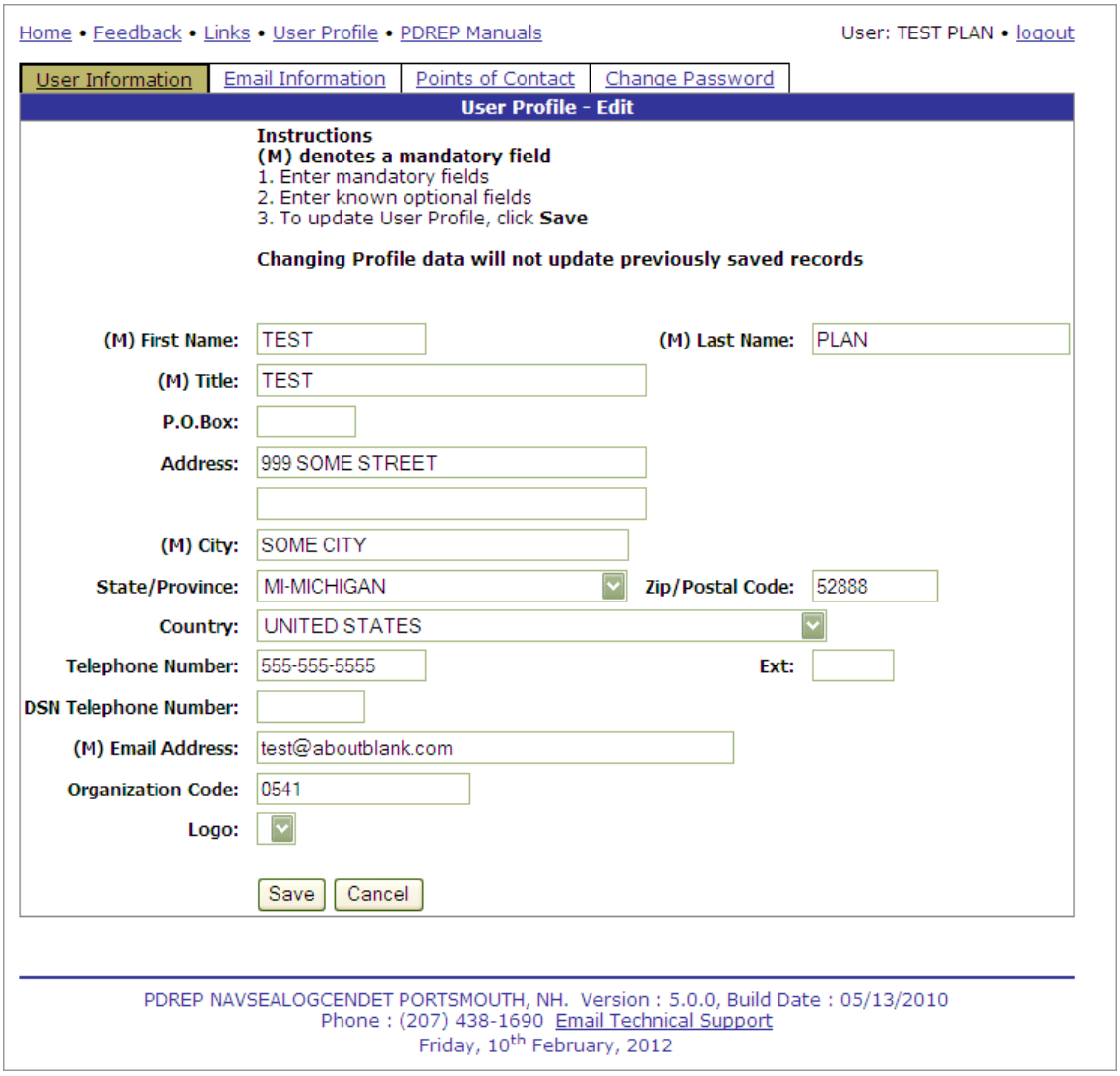


Figure 2.2

b. There are four tabs on the User Profile update page. The first tab contains the most critical User Information. You should ensure that your contact information is accurate, particularly phone and e-mail. Organization Code can be critical to the operation of the Worklist so if your organization uses a consistent set of office codes or team designators then please enter this code here. The Logo selected will appear on any formal PDREP letters that you may generate (not currently used by Originators).

NOTE:

Detailed instructions on maintaining your User Profile are covered in the PDREP User Profiles guide available at the website. Please contact the PDREP Customer Service Desk for additional assistance.

3 VIEWING THE WORKLIST

a. After logging in to PDREP, click “Product Quality Deficiency Report” (PQDR) under “Deficiency Modules” toward the upper left portion of the screen as shown in Figure 3.1.

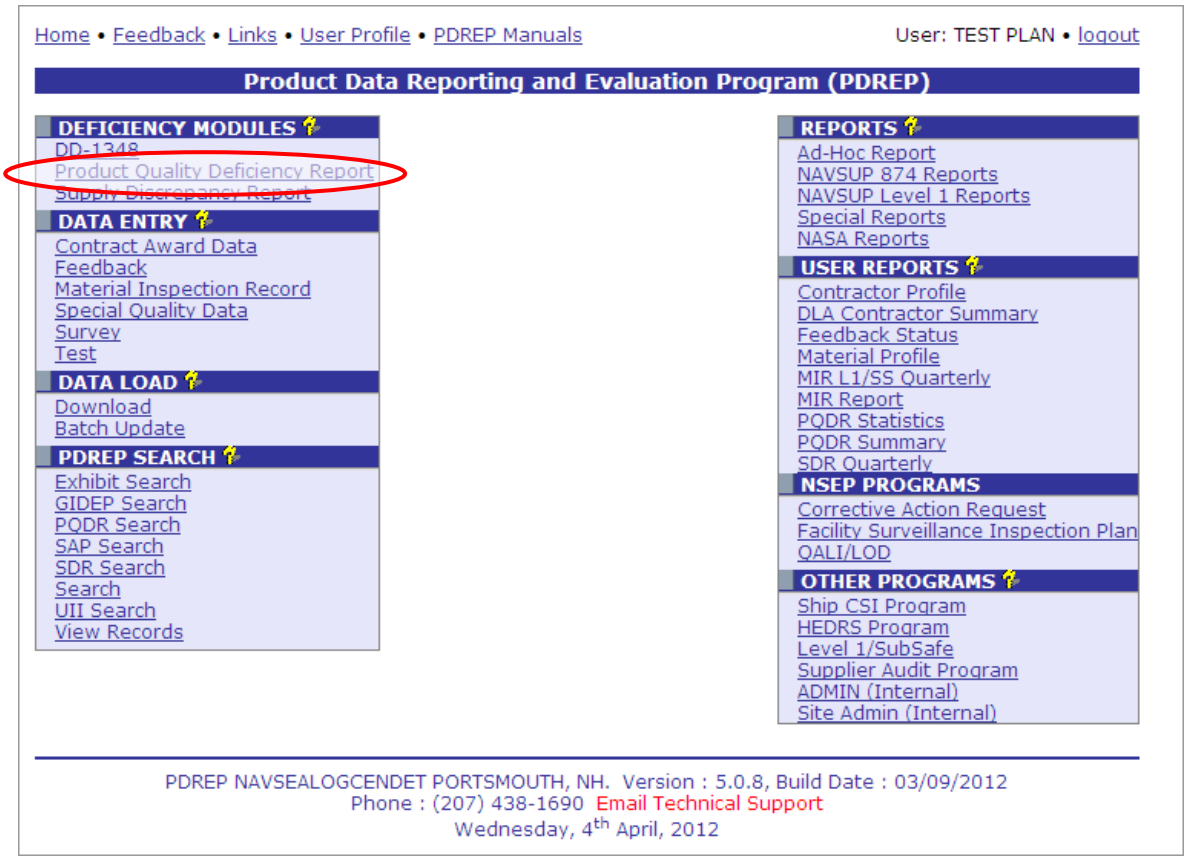


Figure 3.1

b. The Worklist settings will default as shown above, with the Activity set to your primary DoDAAC and the User Code set to your PDREP user ID. Under “Show Worklist For”, select “SUPPORT POINT”. If you want to see only PQDRs currently assigned directly to you, click “Display Worklist” now. If you want to see all PQDRs assigned to your activity (DoDAAC) then you may remove your User Code.

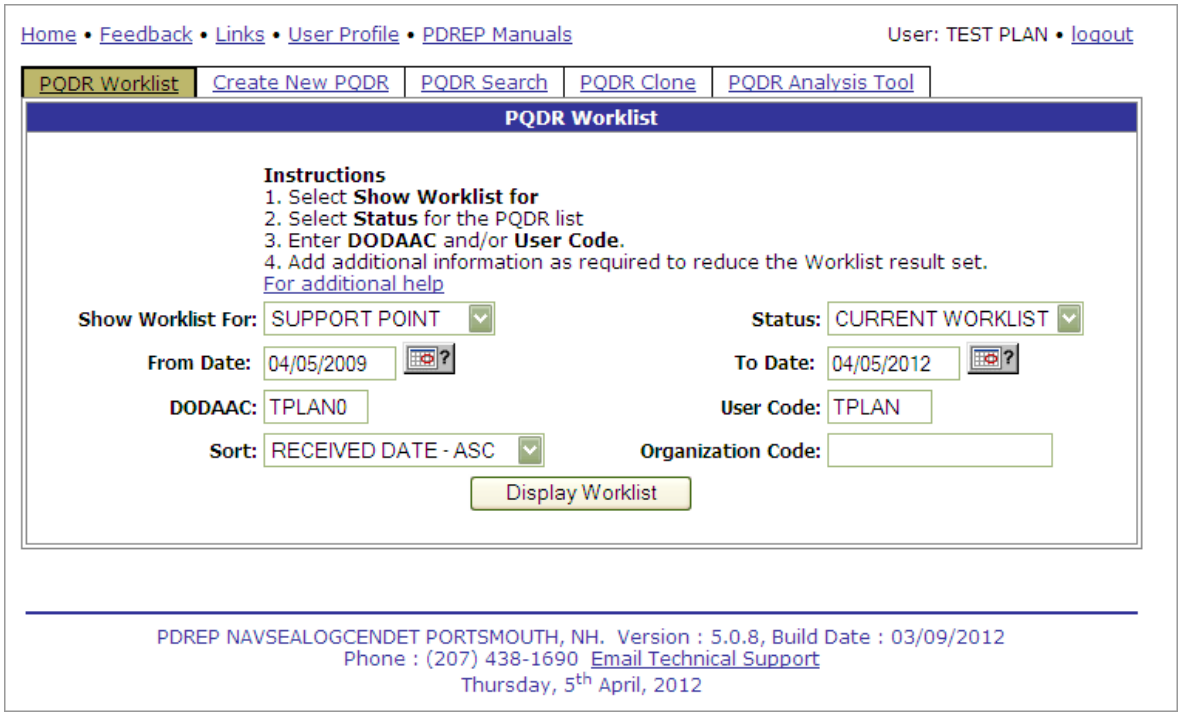


Figure 3.2

c. The "Status" setting of CURRENT WORKLIST will return only PQDRs currently assigned to the Action Point activity or individual for action. Other available statuses include:

   1. ALL: Returns all PQDRs assigned to the designated activity and/or user code for investigation, whether the investigation is active or already completed and whether the PQDR is open or closed.

   2. OPEN: Returns all PQDRs assigned to the designated activity and/or user code for investigation, whether the investigation is active or already completed but where the PQDR has not yet been closed by the Screening Point. This includes PQDRs forwarded to a Support Point but not yet returned.

   3. CLOSED: Returns all PQDRs previously assigned to the designated activity and/or user code for investigation but where the PQDR has been closed by the Screening Point.

d. The date range for the Worklist defaults to the present date minus three years but can be changed if needed. The Worklist can also be sorted by a variety of criteria but defaults to listing PQDRs in ascending order by the date on which the PQDR was first entered into PDREP.

e. The Worklist can also be run for a specific team by entering the designator (Organization Code) for that team. The results will include any PQDR currently assigned to a PDREP

user for action whose user profile contains the exact Organization Code specified in the search.

f. When you have selected the criteria, click “Display Worklist” to view all PQDRs matching the criteria entered. A sample set of results appears below:

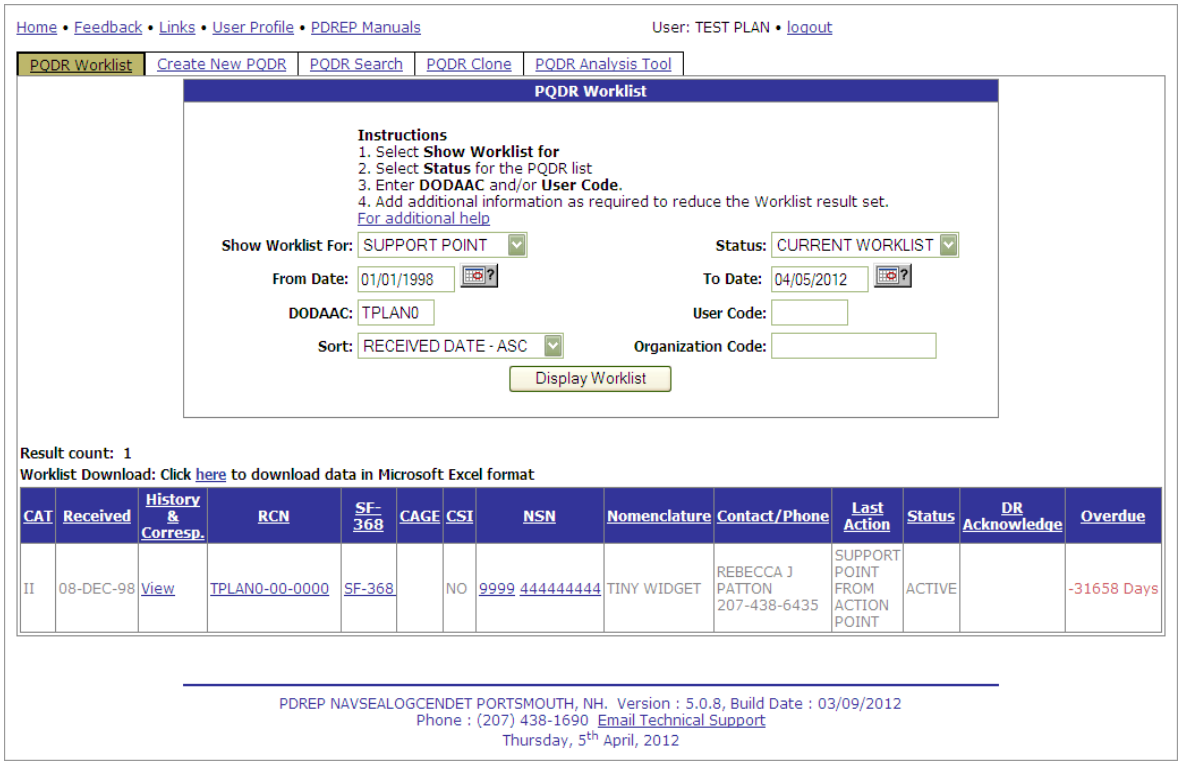


Figure 3.3

g. The search results include:

1. Category: The category (I or II) of the PQDR. Category I PQDRs will be identified in red.

2. Received: The date when the PQDR was forwarded to the Action Point level.

3. History & Correspondence: Click the “View” link in this column to open a new window containing correspondence and forwarding history for this PQDR.

4. Report Control Number (RCN): Click the RCN in this column to open the Action Point page for the PQDR. This is the page from which most Screening Point tasks will be performed.

5. SF-368: Click the link in this column to view the Standard Form 368 for the subject RCN in a new window.

6. Commercial and Government Entity (CAGE): The CAGE code of the contractor to whom the deficiency is attributed will appear here if one has been supplied. Clicking on the CAGE code in this column will redirect you to the NIIN/Contract Search page and allow you to search for other PQDRs attributed to this CAGE code (which will be filled in automatically on the search page) or by other criteria.

7. Critical Safety Item (CSI): Indicates whether the item reported deficient has been identified as a CSI. Investigations of CSI items should be expedited according to the policies of the investigating activities.

8. National Stock Number (NSN): The NSN for the item reported deficient. The NSN may have as many as four separate components:

   A. COG: (Optional) Two-character Cognizance Symbol of the deficient item. When used, the COG identifies the inventory manager for the deficient item.

   B. FSC: (Required) Four-digit Federal Supply Class of the deficient item.

   C. NIIN: (Optional) Nine-digit National Item Identification Number of the deficient item.

   D. SMIC: (Optional) Two-character Special Material Identification Code for the deficient item. When used, the SMIC identifies items requiring stricter controls to ensure technical integrity (e.g. Navy Nuclear).

   E. Note: Click any component of the NSN to go to the NIIN/Contract Search page with the selected NIIN component pre-filled. This page searches for PQDRs based on any combination of NSN components, CAGE, contract or requisition number and dates.

9. Contact/Phone: The name and telephone number (if provided) of the point of contact who forwarded the PQDR to the current Work List level.

10. Last Action: Displays the last forwarding, release or closure action performed on the PQDR.

11. Status: Displays the current PQDR status.

12. Overdue: This value is based on the “Show Worklist For” level selected. For the Action Point level, this displays the relationship between the current date and the Action Point Suspense Date. A negative number, e.g. -30 indicates the number of days remaining until the current suspense expires. A positive number, e.g. 10 indicates the number of days since the current suspense expired. A blank in this column indicates either that no suspense date has been set or that the current suspense expires today.

4 INVESTIGATION ACTIVITIES

In order to conduct investigation activities for a specific PQDR the DRPM can either enter the RCN directly on the PQDR Search > RCN Search page or look up the PQDR on the Work list page and click on the subject RCN. Once the PQDR has been selected by either method, the PQDR Base Page will display as shown below:

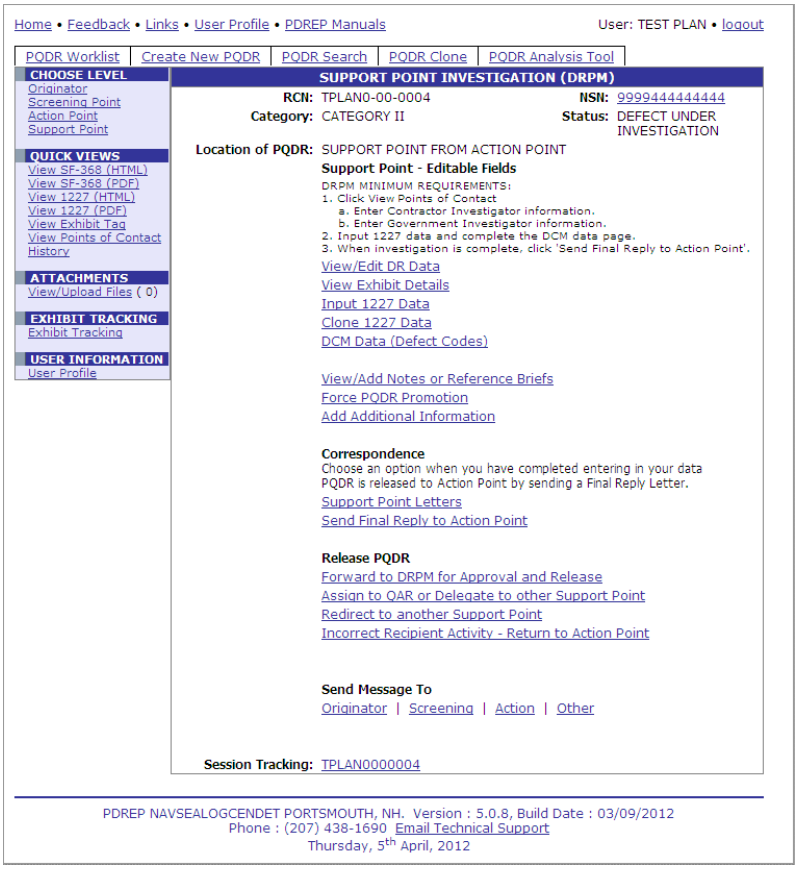


Figure 4.1

The primary functions of the DRPM during an ongoing investigation are to monitor the progress of the investigation relative to suspense dates, to send formal interim replies and ultimately to close the investigation by sending a final reply to the Action Point. The DRPM is also charged with ensuring proper disposition of any investigation exhibits, which may occur after the closure of the investigation. Some DRPMs choose to generate all correspondence and to enter relevant investigation information into PDREP but the system is designed to allow a QAR to perform those functions.

4.1 Monitoring Suspense

Use the Work list: The most common method for a DRPM (or QAR) to monitor the pending expiration of suspense for a given investigation is to use the work list and to sort it by “Overdue” as discussed in section II. Many DRPMs choose to act when a certain number of days (e.g. 5 days) remain before a particular suspense expires. Once a suspense date has expired, the subject investigation is considered to be delinquent.

4.2 Sending Correspondence

IMPORTANT NOTE:

Most SUPPORT POINT metrics are based upon various dates in the PDREP system, and the correct use of Support Point Letters in PDREP is critical to the proper maintenance of these dates.

While an investigation is in progress, sending any formal PDREP correspondence under "Support Point Letters" will result in the setting of a new suspense date. The number of days for a given suspense is set according to the type of correspondence being sent and by the Category (e.g. CAT I or CAT II) of the PQDR. Most support point letters can be sent either by the QAR or by the DRPM, but there are two letters that can only be sent by the DRPM; the Interim Reply and the Final Reply. In the absence of other investigation activities like the request or receipt of exhibits, the DRPM should send an Interim Reply for any open investigation when the suspense for that investigation is about to expire.

Note:

The Interim Reply, like all Support Point Letters, is designed to generate all of the required text automatically based upon a SUPPORT POINT standard letter template. In order for this template to function correctly, any investigation results collected to date should be entered into the "Input 1227 Data" page in PDREP. In the absence of meaningful results an explanation should be entered into block 17 of the 1227 form of the current status and estimated completion date of the investigation.

a. Click the link under "Correspondence" for "Support Point Letters" and the following page will display:

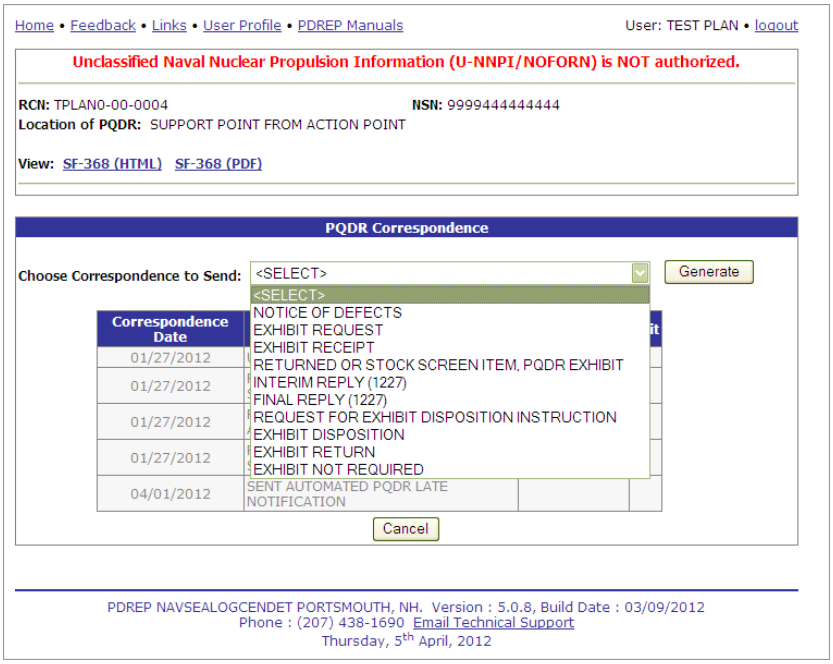


Figure 4.2

b. From the dropdown list of available letters select “Interim Reply (1227)”. The system generates a SUPPORT POINT standard letter which you can edit if desired.

c. The letter will automatically insert all information that has been entered into the “Input 1227 Data” page.

Note:

A copy of all Support Point letters is sent automatically to the person generating the letter so there is no need to put your e-mail address on the “CC” line. If you would like to keep a hard copy of the letter or preview what will be sent then click the “Preview” button before sending.

5 Closing the Investigation

5.1 Review/Input 1227 Data:

In most cases the QAR will enter the investigation results on the "Input 1227 Data" page. These results will be transcribed in large part from the contractor's response, and some DRPMs choose to enter the information in lieu of delegating the task to a QAR. In either case the DRPM should review the information for accuracy and to ensure that a satisfactory investigation has been conducted, particularly with regard to corrective and preventive action. Detailed instructions that address the contents of each block on the 1227 form may be found on the PDREP web site at http://www.nslcptsmh.csd.disa.mil.

a. From the Support Point Investigation (DRPM) base page, click "Input 1227 Data" and the following page will display:

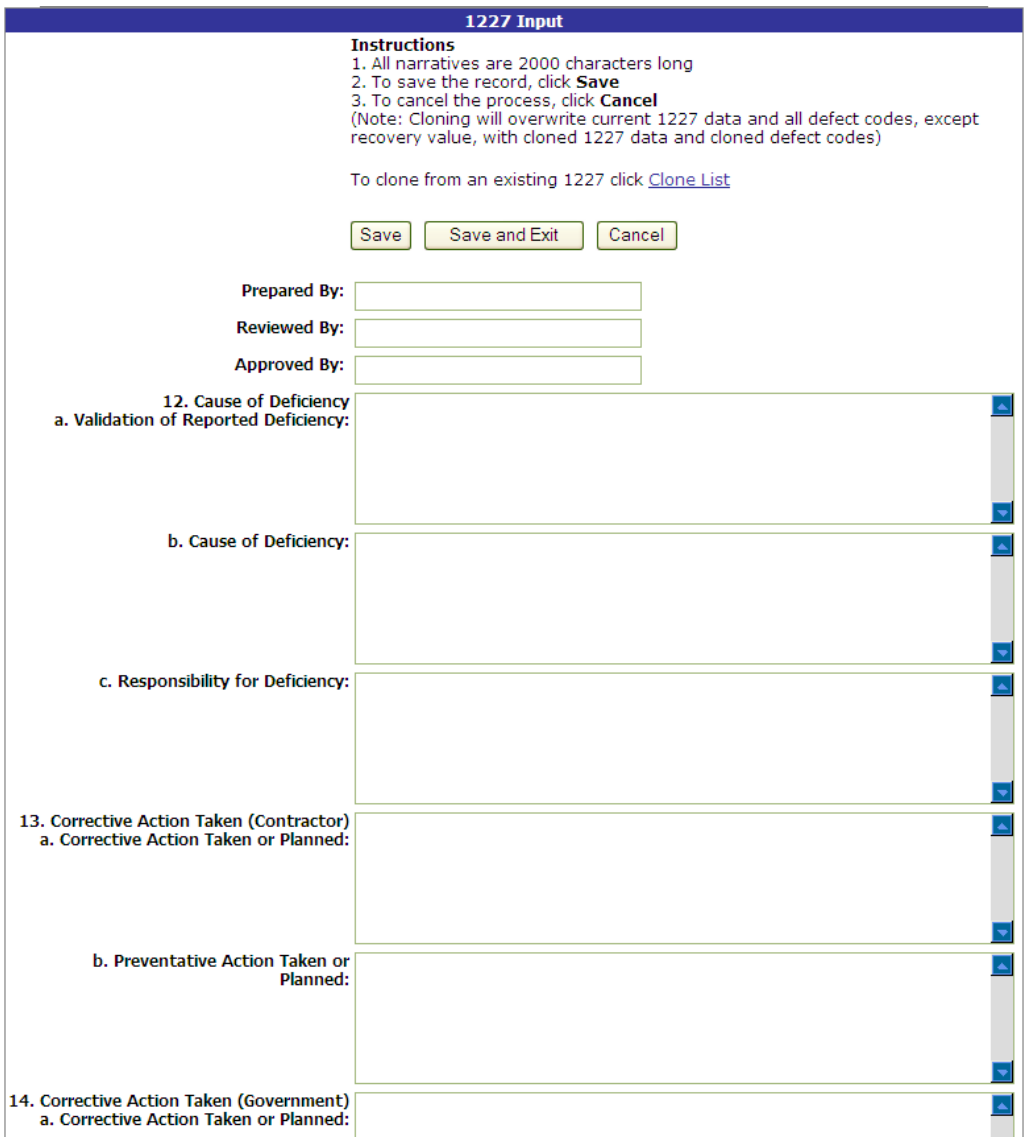


Figure 5.1

5.2 Review/Input DCM Data (Defect Codes)

The DCM Data page is provided so that the investigation results can be codified for statistical analysis. These codes are most commonly entered by the QAR but as discussed above, some DRPMs choose to perform this task. Again, the DRPM in either case should review the codes for accuracy before sending a Final Reply to the Action Point.

a. From the Support Point Investigation (DRPM) page, click "DCM Data (Defect Codes)" and the DCM Data page (Figure 5.2) will display:

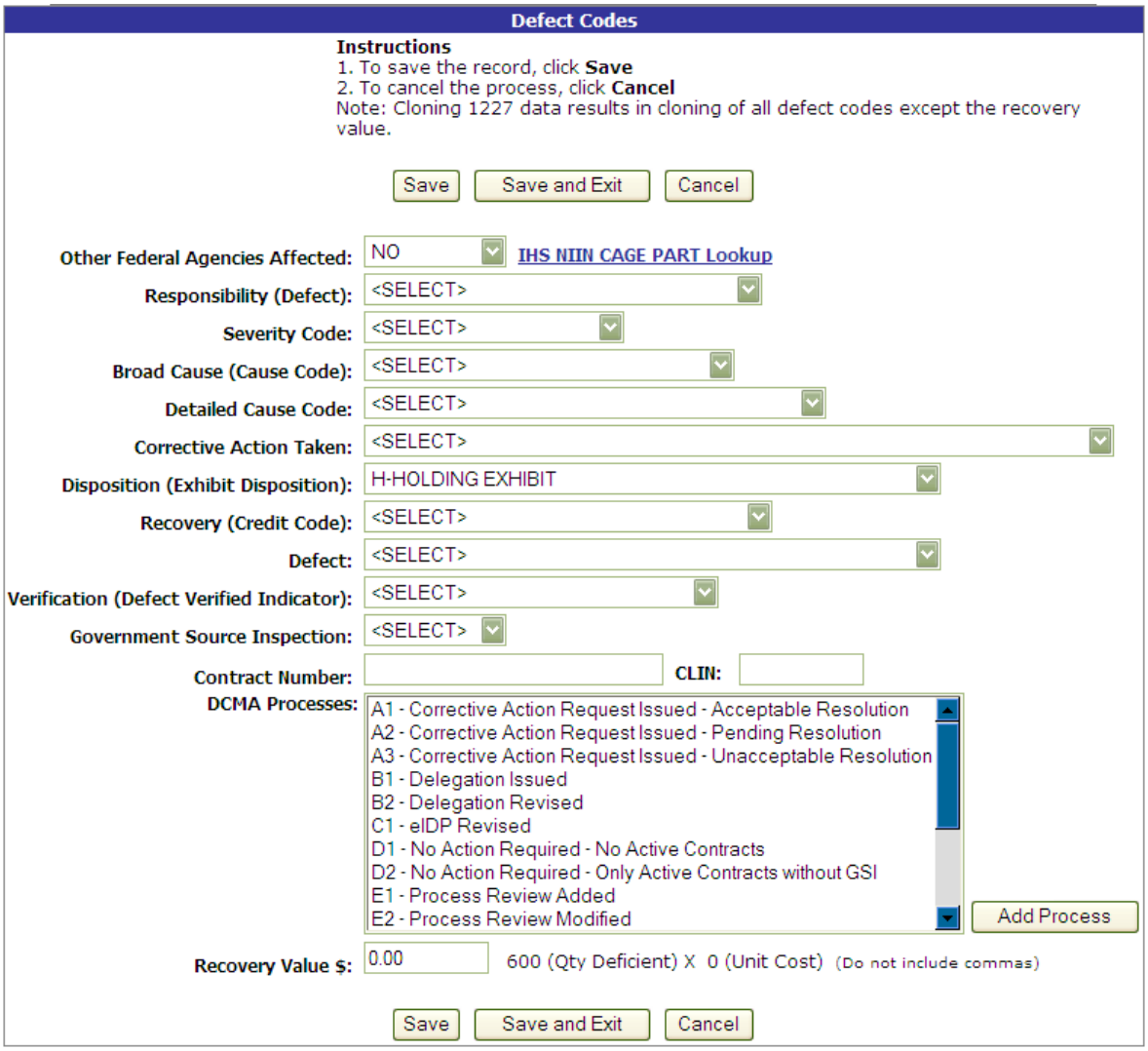


Figure 5.2

5.3 Support Point Letters:

a. From the Support Point Investigation (DRPM) base page, click the link under "Correspondence" for "Support Point Letters.

b. From the dropdown list of available letters select “Final Reply (1227)”. The system generates a SUPPORT POINT standard letter which you can edit if desired.

The letter will automatically insert all information that has been entered into the “Input 1227 Data” page.

Note:

A copy of all Support Point letters is sent automatically to the person generating the letter so there is no need to put your e-mail address on the “CC” line. If you would like to keep a hard copy of the letter or preview what will be sent then click the “Preview” button before sending.

When the Final Reply is sent, the investigation is officially closed by setting the Support Point Release Date in PDREP. This is not the same as the Support Point Complete Date. The Support Point’s task is not complete until any investigation exhibits have been disposed of in accordance with the Action Point’s instructions.

The Support Point Complete Date in PDREP will be set according to the following rules when the Final Reply letter is sent:

a. If the Exhibit Status, found on the View Exhibit Details page, is set to Unknown, Closed (exhibit has been returned or disposed of, Exhibit Return letter has been sent) or Not Required then the Support Point Complete Date will be set to the date of the Final Reply.

b. If the Exhibit Status is set to Open (exhibit has been requested or received but no Exhibit Return letter has been sent) then the Support Point Complete Date will not be set until the Exhibit Return letter is sent.

Note:

The Exhibit Return letter should be used to acknowledge that the Action Point’s disposition instructions have been followed, even if the Action Point directs a disposition (e.g. scrap and mutilate) other than the actual return of the exhibit.

6 Other PQDR Base Page Features:

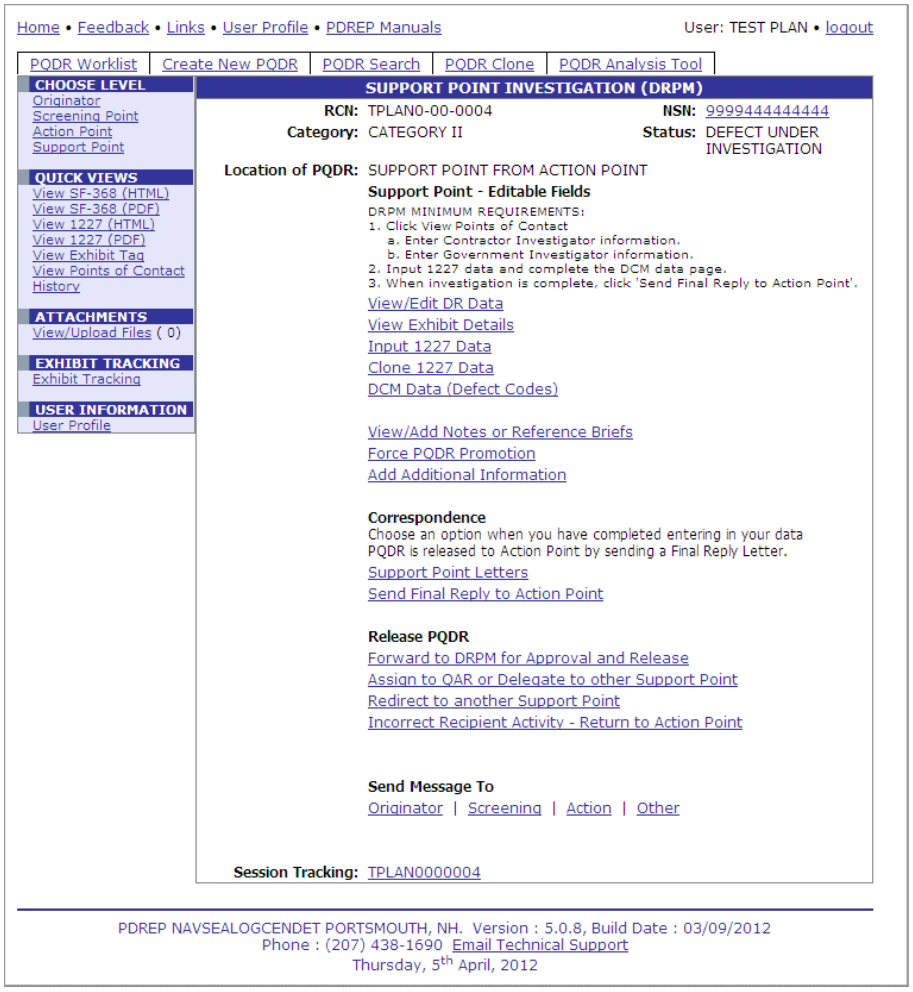


Figure 6.1

6.1 QUICK VIEWS:

The links in the "Quick Views" section of the PQDR Base Page provide a way to quickly review the various forms associated with a PQDR as follows:

a. View SF-368 (HTML): Displays the SF-368 form in a new window as web-formatted text. This is the quickest way to retrieve an SF-368 for review but may not be suitable for printing.

b. View SF-368 (PDF): Displays the SF-368 form in a new window as an Adobe Acrobat PDF document. This is the version most representative of the paper SF-368 form and is suitable for printing.

c. View 1227 (HTML): This link is only available to non-SUPPORT POINT activities after a SUPPORT POINT investigation has been conducted and displays the DLA-1227 (Report of Investigation Results) form in a new window as web-formatted text. This is

the quickest way to retrieve a 1227 for review but may not be suitable for printing. This form is visible to SUPPORT POINT users while the investigation is still in progress at the SUPPORT POINT level.

d. View 1227 (PDF): This link is only available to non-SUPPORT POINT activities after a SUPPORT POINT investigation has been conducted and displays the DLA-1227 (Report of Investigation Results) form in a new window as an Adobe Acrobat PDF document. This is the version most representative of the paper 1227 form and is suitable for printing. This form is visible to SUPPORT POINT users while the investigation is still in progress at the SUPPORT POINT level.

e. View Exhibit Tag: Displays a DD2332 exhibit tag form for attachment to an exhibit to the PQDR investigation if desired.

f. View Points of Contact: Displays all points of contact assigned to date who may be participating in the PQDR investigation. This will include the Originator, Screening, Action and Support Point individuals as well as any Government, Contractor, Subcontractor and Shipper investigators assigned.

g. History: Displays a comprehensive history of all forwarding actions and correspondence to date for the subject PQDR. The text of all e-mail messages will display on the History page, and a link is provided to any formal letter correspondence sent from PDREP so that the correspondence can be reviewed and reprinted if needed.

6.2 ATTACHMENTS

Files of various types that support the PQDR or the investigation can be attached to a PQDR in PDREP.

a. View/Upload Files: Click this link to see any files that have been attached to the PQDR to date. The number of currently attached files will appear in parentheses. To attach new files, click the “View/Upload Files” link and then click “Add Attachments” and follow the instructions on the page. The maximum file size for any single attachment is 10 megabytes.

6.3 EXHIBIT TRACKING:

a. Exhibit Tracking: The shipment and receipt of exhibits associated with the PQDR investigation can be tracked here. Click the “Exhibit Tracking” link and follow the instructions on the page if you wish to track exhibits.

6.4 USER INFORMATION

a. The “User Profile” link here will redirect you to the same page as the “User Profile” link at the top of most PDREP pages and is placed here as a convenience.

6.5 SUPPORT POINT Exhibit/Suspense Search

The SUPPORT POINT Exhibit/Suspense Search was designed to allow SUPPORT POINT Support Points to track the status of all exhibits, particularly for investigations where a Final Reply has already been sent. These would be cases where some follow-up or intervention by the DRPM may be required in order to ensure correct disposition of the exhibits in question. Figure 6.1 shows the typical input criteria and results for this search.

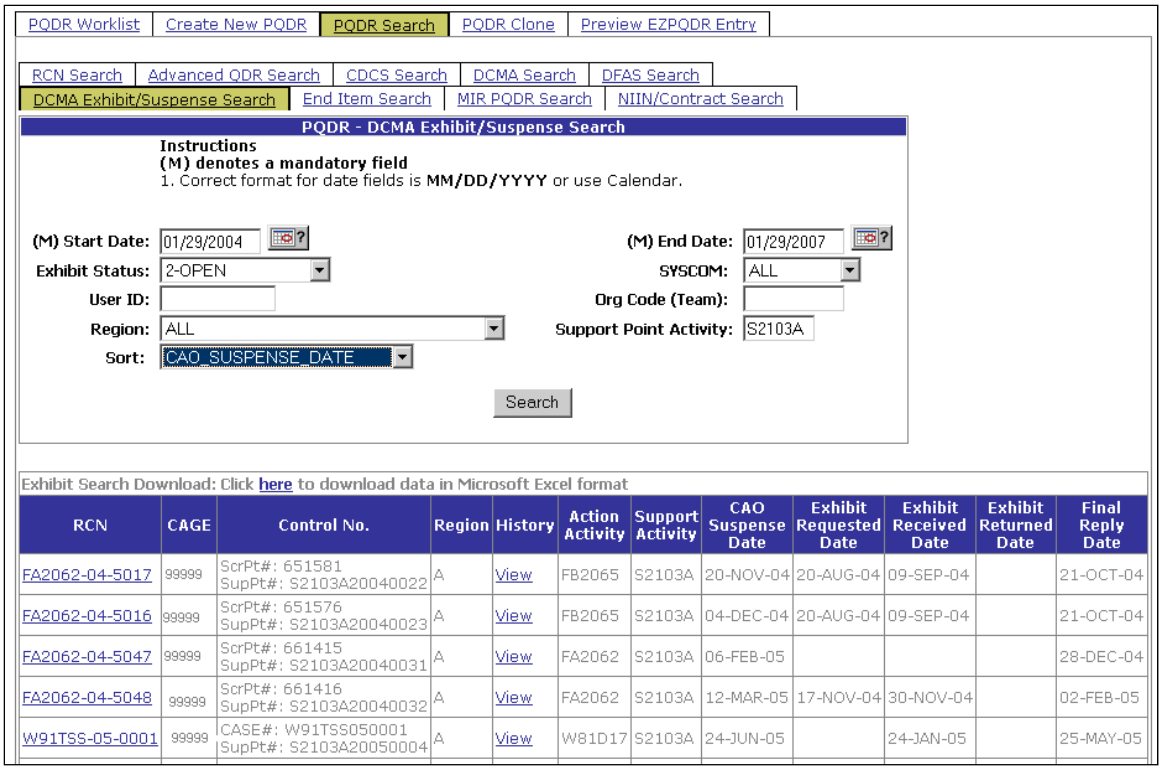


Figure 6.2

To run this search, the following criteria can be entered:

a. Start and End Date: These dates default to the system date minus three years but can be edited.

b. Exhibit Status: The search is run for all exhibits of a single status at any given time. The most common use of this search is for investigations where the exhibit has a status of 2-OPEN.

c. SYSCOM: The search can be restricted to a particular service or SYSCOM but would most commonly be run for all SYSCOM codes, which is the default.

d. User ID: The search can be restricted to investigations currently assigned to an individual PDREP user by their PDREP User ID. Given that the primary use of this search is post-investigation, this entry is not commonly used.

e. Org Code (Team): The search can be restricted to investigations currently assigned to individual PDREP users who have entered a particular Organization Code (Team designator) in their user profiles. Given that the primary use of this search is post-investigation, this entry is not commonly used.

f. Region: This entry formerly referred to SUPPORT POINT geographical districts but would now be used to restrict the search to a particular functional division, e.g. A-AERONAUTICAL SYSTEMS. This search would most commonly be run for ALL region/division codes, which is the default.

g. Support Point Activity: Since the primary purpose of this document is to instruct the DRPM, this is the most common criteria used for this search. To view exhibits pending disposition for a particular CMO (in the example above, S2103A), enter the DODAAC for the CMO here.

h. Sort: The search can be sorted by several criteria but defaults to CAO Suspense Date.

6.6 Cloning 1227

PDREP gives you the ability to clone a 1227 from another record. If you want to copy and then edit the results of a previous deficiency report investigation for the same NIIN and contractor number then cloning may be appropriate. Please see the note regarding the cloning process.

NOTE:

Cloning Past 1227 Forms: If you are cloning from an old record please note that the past version of the 1227 input system had fewer data entry elements than the current version. When cloning a 1227 completed before the new data entry fields were available, the information will be mapped as shown in Figure 6.2

Old Version	New Version
Block 12	Block 12B
Block 13	Block 13A
Block 14	Block 14A
Block 15	Block 15 (no change)
Block 16	Block 16A
Block 17	Block 17D
Block 18A	Block 18A (no change)

Figure 6.3

If cloning an older 1227 report then you should review the results and separate them into the specific elements provided in the new form.

7 CODE LIST

CAUSE CODE	
C	CONTRACT ERROR
D	TDP/DESIGN ERROR
M	MAINTENANCE DEFICIENCY
N	CONTRACTOR NONCOMPLIANCE
P	PART APPLICATION
S	SHELF-LIFE PROBLEM
U	MISUSE OF ITEM
X	UNDETERMINED CAUSE
Z	NOT APPLICABLE

SEVERITY CODE	
1	CRITICAL
2	MAJOR
3	MINOR
4	SEVERITY UNKNOWN
5	NO DEFECT FOUND

COST CODE	
C	COST TO GOV'T (COMMERCIAL SUPPLIER)
G	COST TO NAVY (GOV'T MFGR/SUPPLIER)
N	NO COST TO GOV'T (COMMERCIAL SUPPLIER)
U	UNDETERMINED
Z	NO COST TO NAVY (GOV'T MFGR/SUPPLIER)

Credit CODE	
C	NO CREDIT (COMMERCIAL SUPPLIER)
F	REPAIRED BY USER
G	NO CREDIT (GOV'T SUPPLIER)
N	CREDIT (COMMERCIAL SUPPLIER)
P	VENDOR REPLACEMENT
R	VENDOR REPAIR
S	SOURCE OF SUPPLY REPLACEMENT
U	UNKNOWN
W	CREDIT AUTHORIZED
X	NO CREDIT AUTHORIZED
Z	CREDIT (GOV'T SUPPLIER)

RESPONSIBILITY	
A	PRIVATE CONTRACTOR
B	PROCUREMENT AGENCY
C	GOVERNMENT CONTRACTOR
D	DESIGN AGENCY
E	GOVERNMENT OVERHAUL FACILITY
G	GOVERNMENT SUPPLY ACTIVITY
H	UNKNOWN
I	INVALID REPORT
U	GOVERNMENT USING ACTIVITY

CORRECTIVE ACTION – Cont.	
N	INTERIM CLOSING
P	POLICY CHANGE
R	C.A. ACCOMPLISHED/NO PA STATED
S	NO CORRECTIVE ACTION MATERIAL SCRAPPED
T	NO CORRECTIVE ACTION
U	NO PA NOT VALID
V	SCREEN/SUSPEND/PURGE STOCK
X	REPAIR/REPLACE
Y	NO PA PROVIDED/ITEM OUT OF WARRANTY
Z	NOT APPLICABLE

CORRECTIVE ACTION	
A	PROCESS CHANGED (INCLUDES CHANGES TO PROCESS INSTRUCTIONS)
B	NO PA REQUIRED/INFORMATION
C	INITIATE CLASS 1 ECP
D	INITIATE CLASS 2 ECP
E	REVISE TEST PROCEDURES
F	REVISE/REVIEW SPECS/DRAWING/TECH ORDERS/MANUALS
G	ISSUED TECHNICAL/SAFETY BULLETINS
H	IMPROVE PACKAGING
I	CHANGE CONTRACTUAL REQUIREMENTS FOR FUTURE BUYS
J	SUB-CONTRACTOR ACTION
K	ISOLATED INSTANCE
M	ADMINISTRATIVE CLOSING

DEFECT CODE	
1	PACKING
2	DIMENSIONAL
3	PROCESS
4	TESTING
5	DEFECTIVE COMPONENT
6	WRONG ITEM
7	DOCUMENTATION
8	ITEM MARKING
9	DEFECTIVE MATERIAL
10	MISSING HARDWARE
11	LUBRICATION
12	WORKMANSHIP

DEFECT CODE – Cont.	
13	DAMAGED
14	FIELD MISAPPLICATION
15	STORAGE DETERIORATION
16	CONTRACT DESIGN QUESTIONED
17	DEFICIENCY NOT VERIFIED
18	INVESTIGATION INCONCLUSIVE
19	NORMAL WEAR AND TEAR
20	CONTRACTOR REFUSES TO INVESTIGATE
21	UNABLE TO INVESTIGATE DUE TO AGE OF CONTRACT

STATUS CODE	
A	ACTIVE
A1	FOLLOW UP BY ORIGINATOR
A2	FOLLOW UP BY SCREENING POINT
A3	FOLLOW UP BY ACTION POINT
A4	FOLLOW UP BY SUPPORT POINT
A5	2ND FOLLOW UP BY ACTION POINT
A6	INFORMATION PQDR MADE ACTIVE
A7	EXHIBIT RECEIVED
A8	INTERIM RESPONSE NO SCREEN/NO ACTION
A9	RESULT OF DMS/AIG SCREENING
AA	ADDITIONAL INFO REQUESTED
AB	NAVWPNENGSUPPACT INVESTIGATION
AC	60 DAYS INQUIRY ON STATUS
AD	DEFECT UNDER INVESTIGATION

STATUS CODE – Cont.	
AE	EXHIBIT REQUESTED
AF	EXHIBIT SHIPPED
AG	CASE/PQDR REOPENED
AH	UNACCEPTABLE REPLY
AI	INFORMATION
AJ	FMSO SCREEN W/O IM REQUEST
AK	IM REQUEST SCREEN FMSO DOES NOT
AL	ORIGINATOR TO HOLD EXHIBIT
AM	RETURN FOR DISPOSITION INST.
AN	IM REQUEST FOR ADDITIONAL INFO
AR	INTERIM REPLY
AU	OTHER
AX	INVESTIGATION EXTENSION REQUEST
C	CLOSED
CA	REPORT DOES NOT MEET PQDR CRITERIA
CB	INVESTIGATED BY TECHNICAL ACTIVITY
CC	NO REPLY WITHIN 180 DAYS
CD	DEFECT PREVIOUSLY INVESTIGATED
CE	EXHIBIT RETURNED/INVESTIGATION CONDUCTED
CF	EXHIBIT LOST/MISDIRECTED, ETC.
CG	INVESTIGATION CONDUCTED WITHOUT EXHIBITS
CH	NO INVESTIGATION CONDUCTED
CI	SUBMITTED FOR INFO/RELIABILITY DATA
CJ	CLOSED AT SUPPORT POINT, BUT ACTIVE AT NAVWPNENGSUPPACT
CK	OUT OF WARRANTY

STATUS CODE – Cont.	
CL	CONTRACT CLOSED
CM	NO PROCUREMENT QA
CN	NO PRODUCTION
CO	CONSOLIDATED PQDRS
CP	INVESTIGATION WITH EXHIBIT
CR	PQDR CLOSED AS A RESULT OF STOCK SCREENING
CS	CLOSED SCREENING POINT NOT IN PDREP
CX	CANCELLED
CY	NAVSUP INTERIM CLOSING
CZ	PDREP ADMINISTRATIVE CLOSING
INSPECTION	**ATTRIBUTE**
1AA	INCORRECT MATERIAL
1AB	POOR WORKMANSHIP
1AC	WELDING
1AD	PROTECTIVE COATING
1AE	IMPROPER MARKING
1AF	IMPROPER INSTALLATION
1AG	DIMENSIONAL NONCONFORMANCE
1AH	MANUFACTURING PROCESS
1AI	INADEQUATE SOLDERING
1AJ	IMPROPER LUBRICATION
1AK	DOCUMENTATION MISSING
1AL	MISSING HARDWARE
1AM	DAMAGED (VISUAL)
1AN	COMPONENT FAILURE
1AP	BRAZING
1AQ	BONDING

INSPECTION	ATTRIBUTE – Cont.
1AR	PITTING
1AS	HEAT TREAT
1AT	PLATING
1AU	CHEMICAL FILM
1AV	IMPREGNATION
1AX	MACHINING (CUTTING, GRINDING, ETC.)
1AY	CLEANING
1AZ	CLEAN ROOM
2AA	INCORRECT TECHNICAL DATA PACKAGE
2AB	INCOMPLETE TECHNICAL DATA PACKAGE
2AC	OUTDATED TECHNICAL DATA PACKAGE
2AD	INADEQUATE TEST PROCEDURES
2AE	INCORRECT MECHANICAL DESIGN
2AF	INCORRECT ELECTRICAL DESIGN
2AG	INADEQUATE CONFIGURATION CONTROL
2AI	ELECTRICAL OPERATIONAL MALFUNCTION
2AJ	ELECTRICAL DEFECTIVE MATERIAL
2AK	ELECTRONIC OPERATIONAL MALFUNCTION
2AL	ELECTRONIC DEFECTIVE MATERIAL
2AM	MECHANICAL OPERATIONAL MALFUNCTION
2AP	NON-ELECTRO/MECH DESIGN DEFICIENCY
2AR	PRESERV/PACKAGING
3AA	INADEQUATE QA REQUIREMENTS
3AB	WRONG ITEM
3AC	PROCURED TO WRONG DRAWING REVISION
3AD	IMPROPER MAINTENANCE PROCEDURE
3AE	INCOMPLETE OVERHAUL

INSPECTION	ATTRIBUTE – Cont.
2AH	WORK INSTRUCTIONS
3AF	IMPROPER TORQUE
3AG	MRB
3AH	COMPUTER (SOFTWARE) QUALITY ASSURANCE
3AI	AUTOMATIC TEST EQUIPMENT
3AJ	CALIBRATION
3AK	ELECTRONIC TESTING
3AL	MECHANICAL TESTING
3AM	NDT
3AN	FINAL INSPECTION
3AP	CHEMICAL ANALYSIS
4AA	EXPIRED SHELF-LIFE
4AB	INAPPROPRIATE SHELF-LIFE

INSPECTION	ATTRIBUTE – Cont.
4AC	IMPROPERLY EXTENDED SHELF-LIFE
4AD	TECHNICAL MANUAL ERROR
4AE	IMPROPER FIELD FIX
4AF	NORMAL WEAR AND TEAR
4AG	ESD
5AA	PURCHASING
5AB	VENDOR CERTIFICATION
5AC	RECEIVING INSPECTION
5AE	SEGREGATION OF NONCONFORMING MATERIAL
5AF	GEM/GFE/GFP
5AG	LACK OF CLEANLINESS
5AS	SUSPECT COUNTERFEIT MATERIEL
9ZZ	NOT APPLICABLE

8 SUMMARY

This concludes the PQDR entry instructions for Repair Facility Support Point. For instructions on other PQDR investigation activities please consult the other documents provided in this series. The PDREP Customer Support Desk is always available to answer additional questions or to assist in data changes or exception processing and can be contacted as follows:

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