

Warranty Tracking Information (WTI) & Source of Repair Instructions (SORI)

> User Guide 29 January 2024

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Click link to navigate to a specific section of the guide

FOREWORD

This user guide provides information about the Product Data Reporting and Evaluation Program - Automated Information System (PDREP-AIS) and is intended to assist users with the Warranty and Source of Repair module functionality. This document does not cover specific policy or procedure and is designed to work in concurrence with existing processes. This guide does not replace or amend any Department of Defense (DoD) instructions, regulations, and/or policies. Revisions to this guide are made after application changes have been implemented. Date of last amendment is located on the title page. Though this documents is accessible to all users, its content is intended for those individuals with module access. Module access is granted on a case by case and need to know basis.

NOTE: The data contained within this guide is <u>NOT</u> real data and it is <u>NOT</u> to be used for business purposes. The material presented is intended to serve as an example only and was taken from a test system.

REFERENCES

- Department of Defense Warranty Guide, V2.0
- <u>DFARS 246.7</u>
 Defense Federal Acquisition Regulation Supplement 246.704, Authority for use of warranties
- <u>FAR 46.7</u> Federal Acquisition Regulation 46.7, Warranties

INTRODUCTION

This document is intended to guide personnel in the use of Product Data Reporting and Evaluation Program – Automated Information System (PDREP-AIS) Warranty module. The PDREP-AIS is accessible via the Product Data Reporting and Evaluation Program home page: <u>https://www.pdrep.csd.disa.mil/</u>

Getting Access

• First Time Users

First time users are required to submit an on-line PDREP-AIS System Authorization Access Request (SAAR) form. Instructions are available on the PDREP home page as linked above. Click on the <u>Request Access</u> link for instructions on filling out an access request form. When requesting an account, ensure all fields indicated as mandatory are completely filled out. Mandatory fields are indicated by (M). The application will not be accepted if required information is missing.

• Existing PDREP Users

Existing PDREP users may request additional or updated access privileges by submitting an updated SAAR. To do this, log into the PDREP-AIS and hover over your name in the upper right corner of the page and select 'Access Change Request'. Update the SAAR and enter a narrative to describe requested changes, read and acknowledge the User Agreement and click 'Sign and Submit Account Change Request' button to complete the submission.

Contact us

To report an issue, ask a question, or submit suggestions for improvement to software may be made by active users within PDREP-AIS by hovering over the 'Help' link on the PDREP-AIS main menu or selecting the web master email link located at the bottom of every PDREP-AIS webpage.

Additional contact information is below if you do not have an active PDREP-AIS account:

NSLC Portsmouth Help Desk

Commercial Phone: (207) 438-1690 / DSN 684-1690 FAX: (207) 438-6535 / DSN 684-6535 E-Mail: <u>WEBPTSMH@navy.mil</u>

Mailing Address

Naval Sea Logistics Center Portsmouth Bldg. 153, 2nd Floor Portsmouth Naval Shipyard Portsmouth, NH 03804-5000

Additional Resources available on the NSLC Portsmouth Homepage

In order to aid PDREP-AIS users, reference these additional resources as needed:

<u>FAQ</u> – On the PDREP website under References, the Frequently Asked Questions page gives quick answers to the most commonly received inquiries. Your question(s) may be easily answered there.

<u>Guides & Manuals</u> – This area of the PDREP website (under References) houses the PDREP-AIS' technical documents. These comprehensive guides serve to offer directive on operational tasks and enable users to pinpoint or problem solve without expert assistance. These manuals do not instruct on policy or process and are instead stepwise instructions on using the PDREP-AIS application. Relevant process and policy are however referenced in the beginning of each of these manuals.

<u>Online Training</u> – Computer-based distance learning may be accessed through the Reference fly-out of the PDREP website. Instruction takes place remotely via instructor-led directive, module simulation, video-conferencing, application demonstration, or recorded lesson.

FAQ, User Guides and Online Training are also accessible within PDREP-AIS by hovering over the 'Help' link located at the top left of each application page.

ACCESS LEVELS

Access to the functionality of the Warranty application is determined by the User's Access Level. PDREP has several Access Levels for the Warranty application:

Role	Functions
No Access	If a user does not have access to the PDREP Warranty module, the program link will not appear on the user's PDREP Main Menu.
View Access	User is permitted to search and view data in the Warranty module. No ability to edit existing records.
Management Access	User is permitted to search and view data in the Warranty module. Provides functionality to edit and/or add items to any WTI record. This is currently a pilot program for select USMC users only.

1 WTI/ SORI FORMS

1.1 Accessing the WTI/ SORI Forms

Users are not required to have a PDREP account to access the WTI/SORI forms. The forms can be found on the pubic facing PDREP webpage. Users will need to have a valid CAC/PKI in order to navigate to the forms.

A. Navigate to the PDREP webpage <u>https://www.pdrep.csd.disa.mil/</u> and hover over the "TOOLS" drop down menu (see **Figure 1.1**).





- B. From the "TOOLS" menu, select "Other PDREP Programs" on the left side (see **Figure 1.2**).
- C. Finally, select "Warranty and Source of Repair" at the bottom of the "Other PDREP Programs" menu (see **Figure 1.2**).

PRODUC	PDRE T DATA REPORT	ER TING AND EVALUATION PROGRA	
	Ť	100LS • REFERENCES • REQUEST ACCESS	EP LOGIN Search PDREP G
Functional Mana SECNAV Instruc	ager. Naval Sea Logistic Center	Other PDREP Programs Electronic Cost Reporting and Financial Tracking System NAVSUP Level I/SUBSAFE Program Naval Special Emphasis Program NSEO Checklists Product Substitution Fraud Warranty and Source of Repair	d Information System (AIS) Manager. to report SPI into the PDREP-AIS. The

Figure 1.2

D. This will navigate your browser user to the "Warranty and Source of Repair" page where users can download the WTI/SORI forms (see **Figure 1.3**).

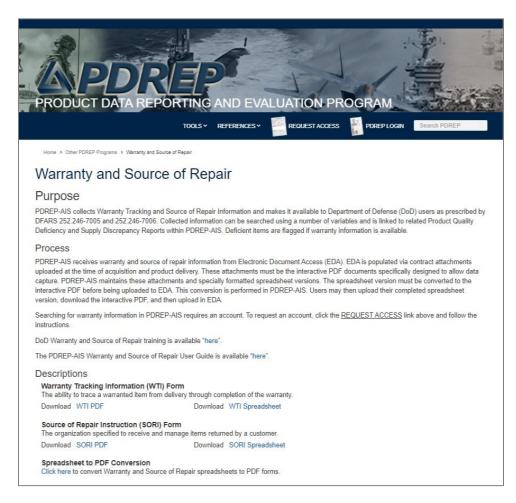


Figure 1.3

1.2 Downloading the WTI/ SORI Forms

After navigating to the "Warranty and Source of Repair" page, users can download the WTI/ SORI PDFs for use. Users **MUST** use current versions of forms available on this page, as previous versions are obsolete. After the WTI/ SORI PDFs are completed, they are ready to upload into EDA.

- A. Download the WTI PDF by selecting the link (see Figure 1.4, Item 1).
- B. Download the SORI PDF by selecting the link (see **Figure 1.4**, Item 2).

NOTE: If the WTI or SORI information includes a large number of line items, it may be of benefit to use the Excel spreadsheet version of the WTI/ SORI forms instead. Once completed, the Excel forms must be converted into PDF format using the conversion tool hosted within the PDREP app in order to upload into EDA.

- C. Download the WTI spreadsheet by selecting the link (see Figure 1.4, Item 3).
- D. Download the SORI spreadsheet by selecting the link (see Figure 1.4, Item 4).
- E. To access the Excel-to-PDF conversion tool, select the conversion tool link (see **Figure 1.4**, Item 5).

	Warranty Tracking Information (WTI) Form The ability to trace a warranted item from delivery to	hrough com	npletion of the warranty.
1	Download WTI PDF	Download	WTI Spreadsheet
	Source of Repair Instruction (SORI) Form The organization specified to receive and manage i	items return	red by a customer.
2	Download SORI PDF	Download	SORI Spreadsheet
	Spreadsheet to PDF Conversion		
5	Click here to convert Warranty and Source of Repa	ir spreadsh	eets to PDF forms.

Figure 1.4

1.3 Accessing the Excel to PDF conversion tool

Authorized access to use the PDREP application is required in order to use the Excelto-PDF conversion tool. For more information on how to gain access to PDREP, refer to the "User Access Request" user guide, located on the Guides and Manuals page: <u>https://www.pdrep.csd.disa.mil/pdrep_files/reference/guides_manuals/guides_manuals.</u> <u>htm</u>.

A. Select the link underneath the title "Spreadsheet to PDF Conversion" (see Figure 1.4, Item 5) at the bottom of the web page.

B. Users may be asked to select a PKI/certificate (see Figure 1.5). If correct certificate is not shown, select "More choices" (see Figure 1.5, Item 1) to select a different certificate and select "OK" (see Figure 1.5, Item 2). If "Cancel" is selected (see Figure 1.5, Item 3) the process will terminate.

window	s Security		×
Selec	t a Certificate		
Site ce	ntralpki.csd.disa.mil nee	ds your credentials:	
គោ	Authentication -	222	
	PDREP.USER.1234567	890	
	Issuer: DOD ID AA-11	L	
	Valid From: 11/11/20	19 to 11/11/2022	
	Click here to view cer	tificate properties	
More	choices		
	ОК	Cancel	

Figure 1.5

C. Users may also be asked for a PIN (see Figure 1.6). Enter PIN (see Figure 1.6, Item 1) and Select "OK" (see Figure 1.6, Item 2). If "Cancel" is selected (see Figure 1.6, Item 3) the process will terminate.

ActivID*		×
ActivClient*		
Please enter your PIN.		
PIN 1 ******		

Figure 1.6

D. The browser will then navigate to the "DOD WARNING AND CONSENT BANNER" (see Figure 1.7). If user agrees, select "Accept" (see Figure 1.7, Item 1). If "Decline" is selected (see Figure 1.7, Item 2) the process will terminate.

A PARTING AND CONSENT BANNER
You are accessing a U.S. Government (USG) Information System (IS) that is provided for USG-authorized use only. By using this IS (which includes any device attached to this IS), you consent to the following conditions:
- The USG routinely intercepts and monitors communications on this IS for purposes including, but not limited to, penetration testing, COMSEC monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.
- At any time, the USG may inspect and seize data stored on this IS.
- Communications using, or data stored on, this IS are not private, are subject to routine monitoring, interception, and search, and may be disclosed or used for any USG-authorized purpose.
- This IS includes security measures (e.g., authentication and access controls) to protect USG interestsnot for your personal benefit or privacy.
- Notwithstanding the above, using this IS does not constitute consent to PM, LE or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communications and work product are private and confidential. See User Agreement for details.
Select Accept or Decline to continue.

Figure 1.7

- E. After selecting "Accept", the browser will navigate to the internal PDREP Warranty/SOR Files page (see **Figure 1.8**). Follow these steps to convert the completed Excel spreadsheets to PDFs:
 - 1. Select the Record Type you wish to upload.
 - 2. Browse for the file, or enter the full pathname of your file. (Example: C:\My Documents\MyExcelData.xls)
 - 3. Click the "Upload" button.
 - 4. If your file uploads successfully, it will appear in the PDF Download table.
- F. Select the appropriate *Download PDF Link* in the table (see **Figure 1.8**) to download the converted PDF(s), in order to upload as an attachment to the associated contract in EDA.

Warranty/SOR					
		Warranty/S	OR Files		
Template Downlo	ad Instructions				
80.000/mm2010 • Teledonica + 40.000/mm2010 + 40.000					
	PDF using Excel, select the		you wish to create.		
z. Click the DC	wnload Link for your rec	ord type.			
File Upload Instru	uctions				
	he file, or enter the full pa		le		
(Example: C	:\My Documents\MyExce				
3. Click the "U					
4. If your file u	ploads successfully, it will	appear in the PL	DF Download table.		
PDF Download In	structions				
	F you wish to download fr rt the table by clicking on				
	wnload PDF Link for you		115		
 Wait for the 	file to download.				
Template Download	Record Type	Excel Dov	vnload Link PDF Down	load Link	
	Warranty Tracking Information	WTI	WTI		
	Source of Repair Instructions	SRI	SRI	5	
Excel File Upload	2 2 2 7				
(M) File to Upload: (Max 50 char) (*.xls (M) Recor		king Information 🗸			Browse
(W) Record		ang mornation v			
	3 Upload				
PDF Download	1000-00-00-00-00-00-00-00-00-00-00-00-00			DDC 7	Developed DDC Link
Upload File Name WarrantyTrackingInformationTEST1.xlsx	Upload Fo	rmat In PDR	EP Processed Date/T 10/09/2017 19:11:50	available Contraction of the	Download PDF Link
test WarrantyTrackingInformation.xlsx	XLS	YES	04/01/2017 08:10:41		TI20170401_0810_41.pdf

Figure 1.8

1.4 Completing the WTI/ SORI Forms

These forms can be downloaded from PDREP (refer to Section 1.2). *Previous editions may not be used* as they are obsolete and will not transition from EDA into the PDREP database. To submit the completed WTI/ SORI, access EDA via the Procurement Integrated Enterprise Environment (PIEE) website <u>https://piee.eb.mil</u>. Refer to Section 6, Defense Pricing and Contracting Training, for more information regarding this aspect of the Warranty process.

For more information about specific data fields, please see Appendix 1, Data Dictionary, located at the end of this document. If you need help completing this form, please contact the Customer Help Desk by email at: webptsmh@navy.mil, or by phone at (207) 438-1690 (DSN 684-1690).

A. Warranty Tracking Information (WTI) PDF (see **Figure 1.9**). Complete the following fields as required:

Contract						1		Save
Contract	Number/PIID		Order	Number/PIID				
OR Non-DoD	Number			1				
Line Item	Type •	Line Item Base	SLIN E	tension]	_
Starting Event	Usage Qty Unit	Qty Unit	Fixed Expiration Date (MM/DD/YYYY)	Enterprise identiner	Warranty Administrator Enterprise	Warranty Guarantor Enterprise Identifier Code Type	Warranty Guarantor Enterprise	Item Type
-	Id Number			•	Neitarei	Agency Serial Number		TAMCN
- 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1		at 9 (or later) installe	ed on your com	puter to use this f	orm. If requir	ed, download the la	test version (of Adobe Reader.
1	Non-DoD	Non-DoD Number	Non-DoD Number Line Item Type Unit Unit Starting Event Qty Unit Unit Unit Unit Unit Unit Unit Unit	Non-DoD Number Line Item Type Line Item Base SLIN E Warranty Term Usage Duration Barring Event Ory Unit Ory Unit Ory Unit Ory Unit Starting Event Ory Unit Oty Unit Ory U Ory Other Provided Starting Starting Starting Event Starting Event Ory Unit Other Provided Starting Event OEM Part Number Starting This Form: ave Adobe Reader or Adobe Acrobat 9 (or later) installed on your compared to the provided Starting Starting The Starter of Starterof Starterof Starterof Starter of Starter of Starterof Starterof S	Non-DoD Number Line Item Type Line Item Base SLIN Extension Warranty Term	Non-DoD Number Line Item Type Line Item Base SLIN Extension Exhibit Warranty - SLIN Extension Exhibit Warranty Term - - - - Starting Event Oty Unit Oty Unit Fixed Warranty Administrator Starting Event Oty Unit Oty Unit Fixed Warranty Administrator Starting Event Oty Unit Oty Unit Explanation Date Administrator Starting Event Oty Unit Oty Unit Explanation Date Administrator Starting Event Oty Unit Oty Unit Explanation Date Administrator Starting Event Oty Unit Oty Unit Oty Explanation Date Administrator Starting Event Oty Unit Oty Unit Explanation Date Administrator Starting Event OEM Part Number OEM Part Number Unit Explanation Date Identifier NN Id Number OEM Part Num	Non-DoD Number Line Item Type Line Item Base SLIN Extension Exhibit Line Item Warranty - Warranty Term - Usage Duration Starting Event Oty Unit Ory Unit Fixed Exploited in Duration Administrator Starting Event Oty Unit Ory Unit Other Theorem Starting Event Oty Unit Other Theorem Starting Event Oty Unit Other Theorem Starting Event Other Theorem Unit Other Theorem Unit Other Theorem Unit Other Theorem Starting Even	Non-DoD Number Line Item Type Line Item Base SLIN Extension Echibit Line Item Image: SLIN Extension Image: SLIN Extension Image: SLIN Extension Image: SLIN Extension Warranty Warranty Image: SLIN Extension Image: SLIN Extension Image: SLIN Extension Warranty Warranty Warranty Image: SLIN Extension Image: SLIN Extension Image: SLIN Extension Starting Event Ory Unit Ory Unit Enterprise Identifier Marranty Guarantor Warranty Guarantor Starting Event Ory Unit Ory Unit Enterprise Identifier Code Type Identifier NN Id Number OEM Part Number Agency Serial Number Agency Serial Number Image: Serial Number

Figure 1.9

- You must have Adobe Acrobat DC or Adobe Acrobat 9 (or later) installed on your computer to use this form.
- When you open the PDF for the first time, there will be a button at the top of the page labeled "Enable All Features." You must click this button for the PDF to function correctly.
- You will be able to save this form only after you've filled in the mandatory fields. **Mandatory fields are highlighted in red**.
- Data fields in this form will display a tool-tip when hovered over with the user's cursor, displaying important information about specific data field requirements.

- Each entry spans two data entry rows with a header row for each data row; together they form a row set.
- To add an additional set of blank rows, click the "Add" button.
- To copy an existing set of rows, enter the number of copies you wish to make in the field labeled "#" at the front of each row set, and click the "Copy" button at the top of that column.
- To delete a row set, click the "Remove" button at the beginning of the second header row in that set.
- Click the "Save" button to save this form on your computer.
- Do not submit this form via email.
- B. Warranty Tracking Information Excel spreadsheet (see **Figures 1.10, 1.11**). Complete the following fields as required:

- 24	A B C D E F G H I J K L M N O P Q R S T U V W Warranty Tracking Information
1	
2 3 4	Attachment Number-
5 6 7 8 9	Contract Number/PIID Order Number/PIID OR OR
10 11 12 13	Non-DoD Number
14 15 16 17 18 19 20 21	Line Item Type Line Item Base SLIN Extension ELIN
22 23 24 25 26 27 28 29 30	Guidelines for submitting this form: * Enter Attachment Number, Contract Number and Line Item Information on the "Contract Information" worksheet. * Enter Warranty Items on the "Warranty Items" worksheet. * If you are using Microsoft Excel 2007 or later, some fields have data validation warnings which you may check by clicking "Data Validation" and "Circle Invalid Data" in the "Data" menu tab. * To add rows, copy and paste existing blank rows in the sheet to ensure that select lists will be available. * On completion, you may convert this workbook to a PDF at https://www.pdrep.csd.disa.mil/pdrep_files/other/wsr.htm * If you need help completing this form, please contact the help desk at: webptsmh@navy.mil (207) 438-1690 or DSN 684-1690
31	

Figure 1.10

- Enter Attachment Number, Contract Number or Non-DoD Number and Line Item Information on the "Contract Information" worksheet.
- Enter Warranty Items on the "Warranty Items" worksheet.
- If you are using Microsoft Excel 2007 or later, data fields will display a pop-up notification when selected, containing important data field criteria.

- Certain fields (highlighted in red in **Figure 1.9**) have mandatory data validation requirements. These fields must be filled out correctly in order to save and convert to PDF. Specific information for each field will display in a pop-up notification when the field is selected.
- To add rows, copy and paste existing blank rows in the sheet to ensure that select lists will be available.
- Upon completion, you must convert this spreadsheet into PDF format before submitting to EDA (refer to section 1.3).

-	+		-		anty Terr				-				÷				+
				Usage		Duration											
M Copy	Varang Ren U	E Starting Event	QTY	Unit	QTY	Unit	Fixed Expiration Date (MINIEDMYYY)	Varranty Administrator Enterprise Indentifier Code Type	Varranty Administrator Enterprise indentifier	Varranty Guarantor Encerprise Identifier Code Type	Varranty Guarantor Enterprise Identifier	Rem Type	NIN	ID Number	CEM Part Number	Agency Serial Number	ТАМС
-			-		-												-
	Co	ntract Inform	natio	n War	rant	v Items	(+)					E 4					

Figure 1.11

C. Source of Repair Instructions (SORI) PDF (see **Figure 1.12**). Complete the following fields as required:

			1	Attachment N	Number						
		Contr	act Number/PIID)	_	Order Number/	PIID				
		OR									
			DoD Number								
		Line It	tem Type	Lin	e Item Base		16	Exhibit Line Ite	m		
			•	-	-	SLIN Extension	`	ELIN			
					50.	Shipping Address	for Worsets De				
-			<u> </u>			Shipping Address	for warrancy Re	lums		<u> </u>	
Add	Сору	Warranty Repair Source Code	Warranty Repair Source Identifier	Name	Address Line 1	Address Line 2	City / County	State / Province	Postal Code	Country	Instructions
x	#										
			ļ							l. d	
Gu	idelines	for submitting t	this form:								
* Y	ou need	to have Adobe Re	eader or Adobe /	Acrobat 9 (or	later) installed on you	ur computer to use	this form. If req	uired, download tl	ne latest vers	ion of Adol	oe Reader.
cor	rectly.	(A)			button at the top of	1.000					
the	table, ho	over over the first	row fields for to	ol-tips.	er your mouse pointe in all the mandatory (ample. For	tields within
		lank row, click th			in an the mandatory i	ields. Some mana	atory neitos with	be nighing near in i	eu.		

Figure 1.12

- You must have Adobe Acrobat DC or Adobe Acrobat 9 (or later) installed on your computer to use this form. If required, download the latest version of Adobe.
- When you open the PDF for the first time, there will be a button at the top of the page labeled "Enable All Features". You must click this button for the PDF to function correctly.
- You will be able to save this form only after you've filled in all the mandatory fields. **Mandatory fields are highlighted in red**.
- Data fields in this form will display a tool-tip when hovered over with the user's cursor, displaying important information about specific data field requirements.

- To add a blank row, click the "Add" button.
- To copy an existing row, enter the number of copies you wish to make in the field labeled "#" at the front of each Item Row, and click the "Copy" button at the top of that column.
- To delete a row, click the "X" button at the beginning of that row.
- Click the "Save" button to save this form on your computer.
- Do not submit this form via email.
- D. SORI Spreadsheet (see **Figures 1.13, 1.14**). Complete the following fields as required:

- A	A	B C	D E			X Y
1				Source	e of Repair Instructions	
2						
3	2			Attachment Number:		
5						
6	Contract	Number/PIID	Order Number	r/PIID		
7				The Control of the Co		
8						
9 10	OR					
11	Non-Dol	D Number				
12 13						
14	9.					-
15 16	T in The	- T	L D	CI DI Esterio	Exhibit Line Item ELIN	
17	Line Iter		Line Item Base	e SLIN Extension		
18						
19 20						
21						
22 23	Cuidelines	or submitting this form:				
24	* Enter Attac	hment Number, Contract Nu			e Information on the "Contract Information" worksheet.	
25				ns on the "Address Information		
26				ids have data validation warning sheet to ensure that select lists	ags which you may check by clicking "Data Validation" and "Circle Invalid Data" in the "Data" menu tab. s will be available.	
28	* On comple	tion, you may convert this we	orkbook to a PD	DF at https://www.pdrep.csd.di	lisa.mil/pdrep_files/other/wsr.htm	
29	* If you need	t help completing this form, p	lease contact the	e help desk at: webptsmh@na	avy.mil (207) 438-1690 or DSN 684-1690	
30 31						
32		Version: 1.8				
33						
34		Contract Inform	-41) al al an an an fan anna stàir an a		
		Contract Inform	ation A	Address Information	÷	

Figure 1.13

- Enter Attachment Number, Contract Number or Non-DoD Number, and Line Item Information on the "Contract Information" worksheet.
- Enter Source of Repair Shipping Address and Instructions on the "Address Information" worksheet.
- If you are using Microsoft Excel 2007 or later, data fields will display a pop-up notification when selected, containing important data field criteria.

- Certain fields (highlighted in red in **Figure 1.12**) have mandatory data validation requirements. These fields must be filled out correctly in order to save and convert to PDF. Specific information for each field will display in a pop-up notification when the field is selected.
- To add rows, copy and paste existing blank rows in the sheet to ensure that select lists will be available.
- Upon completion, you must convert this spreadsheet into PDF format before submitting to EDA (refer to **section 1.3**).

Add	Copy	Warranty Repair Source Code	Warrany Repair Source Identifier	Nanse	Address Line 1	pping Address for Warranty Item Address Line 2	City/County	State/Province	Postal Code	Country	Instructions
										USA	
										-	
÷.	C	ontract Infor	mation Ac	ddress Information Shee	t1 🕀			1 4			

Figure 1.14

2 NAVIGATING THE WARRANTY MODULE WITHIN PDREP

2.1 Main PDREP Application Screen

Once a user has logged in, the PDREP Home page will display as shown in **Figure 2.1**. Menu options may differ depending on access level, SYSCOM or other restrictions.

*Please refer to PDREP User Access Request and Login Procedures or contact your PDREP Coordinator for further clarification.

APOREP	
Product Data Reporting and Evaluation	ation Program
Welcome,	Last Logon:
	User Profile ► • Logou Recently Accessed Record(s)
	Receivity Accessed Record(s)
Batch Upload >	
SPPI Bulletins (SB) ►	
Contract Award and Delivery Data (CAD)	
Corrective Action Request (CAR)	
Controlled Industrial Material (CIM) Search 🕨	
Customer Service Request (CSR)	
Material Inspection Record (MIR)	
Product Quality Deficiency Report (PQDR)►	
QALI/Letter of Delegation (LOD) >	
Special Quality Data (SQD)	
Supplier Audit Program (SAP) Supply Discrepancy Report (SDR)	
Supply Discrepancy Report (SDR)	
Survey (Pre/Post Award)	
Test Records >	
Virtual Shelf (VSF)	
Warranty 🕨	
SEARCHES	
CAGE 🕨	
DODAAC >	
DUNS >	
External Links >	
FSC GIDEP	
GIDEP NAVSUP Level I/SUBSAFE Stock Search	
NSN >	
PDREP Search	
Qualified Product List >	
Requisition >	
Routing Identifier Code >	
UII Search	
User Search >	
REPORTS	
Contractor Profile	
Material Profile	

Figure 2.1

2.2 Finding the Fly-Outs

Hover the mouse pointer over the Warranty application located on the left middle portion of the screen, and a list of sub-links for that application will appear (see **Figure 2.2**).

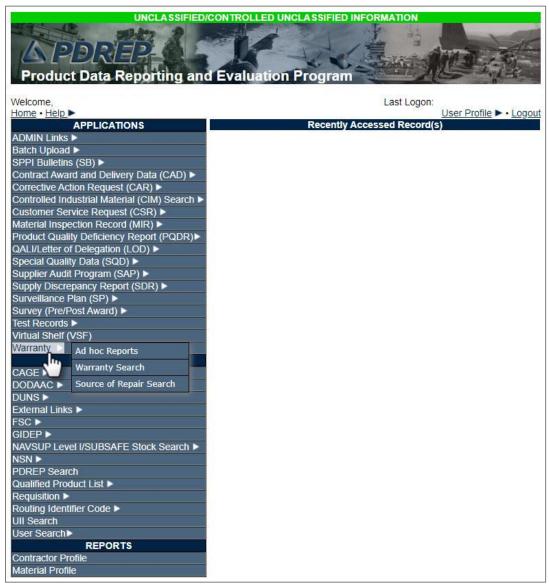


Figure 2.2

2.3 Selecting the Fly-Outs

Selecting any of the sub-links will allow the user to go directly to the selected page within the application (see **Figure 2.2**).

3 WARRANTY AD HOC REPORTS

Please refer to the PDREP Ad Hoc Search Tool User Guide for assistance using the Warranty Ad Hoc Tool (see **Figure 3.1**).

Product Data Reporting and Evaluation Program Welcome, Home + Help > Last Logon: User Profile > + Logo APPLICATIONS Recently Accessed Record(s) ADMIN Links > Batch Upload > SPPI Building (SB) > Contract Award and Delivery Data (CAD) > Contract Award and Delivery Data (CAD) > Contract Award and Delivery Data (CAR) > Contract Award and Delivery Data (CAR) > Contract Award and Delivery Data (CAR) > Contract Industrial Material Inspection Record (MIR) > Product Quality Deficiency Report (PODR) QAL/Letter of Delegation (LOD) > Supplier Audit Program (SAP) > Supplier Audit Program (SAP) > Supplier Audit Program (SAP) > Survey (Pre/Post Award) > Test Records > Test Records > Warranty Search DUNs > External Links > FSC > GiDEP > MAVSUP Level //SUBSAFE Stock Search > NSN > PDREP Search Qualified Product List > Requisition > Reports Contractor Profile Hourse + Profile		DREP	CONTROLLED UNCLASSIFIED INFORMATION
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Figure 3.1

3.1 Querying the Ad Hoc

The Ad Hoc query generator may be used to generate a variety of customized reports using specific data criteria, and downloadable in Excel spreadsheet form. On screen instructions are available as a reminder on how to create the Ad Hoc query. The web page provides a method for users to choose a record type to query, select specific data elements from that record and base the query on criteria such as Created Date, Company Name, Contract Year, etc. (see **Figure 3.2**). Users can run queries and make adjust to the data elements to generate a new report by returning to the Ad Hoc Report page.

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<u>Home</u> • <u>Help</u> ►		User Pr		Logout		
Warranty Search Source of Repair						
	Warranty Ad	hoc Report				
Instructions To use a previously saved Ad hoc report: 1. Select an ad hoc from My Ad hocs 2. Click Open My Ad hoc button 3. To share or delete a previously saved ad hoc, select Manage My Ad hocs button Please follow these steps to create new ad hoc report: 1. Select a Data Record and click Get Data Element 2. Select one or more Data Elements 3. Click Add Columns and/or Delete Columns to set the Selected Data Elements List 4. Select Data Element and click Add Where to set the where condition(s) 5. Enter the Expression and Value in the Where clause 6. To add more then one where condition select a Logical Expression 7. Click on RUN QUERY Get Row Count: 2. 2000 (Maximum size : 20,000)						
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Address Line 1 Address Line 2 Agency Serial Number Attachment Number City County Company Name Contract Number Contract Year Country Created Date						
Data Element:	✓ Add Where					

Figure 3.2

4 WARRANTY SEARCH

The Warranty Search page is used to search the list of Warranty records based on a variety of inputs including Contract Number, Order Number, Date, CAGE Code, and more.

4.1 Accessing the Search Page

To access the Warranty Search page, select the Warranty Search link from one of the sub-link options from Warranty in the PDREP Applications menu (see **Figure 4.1**), and the Warranty Search page will display as seen in **Figure 4.2**.

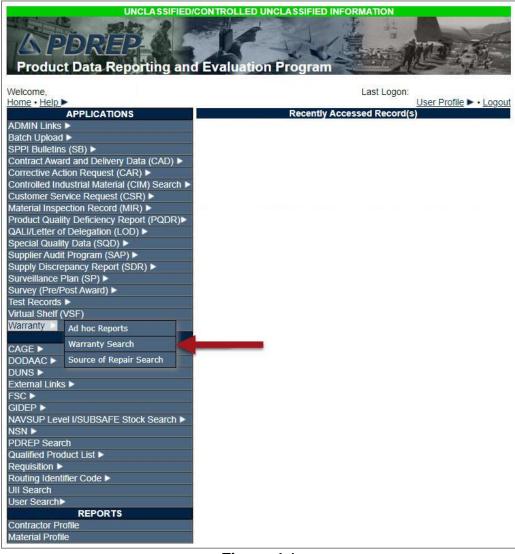


Figure 4.1

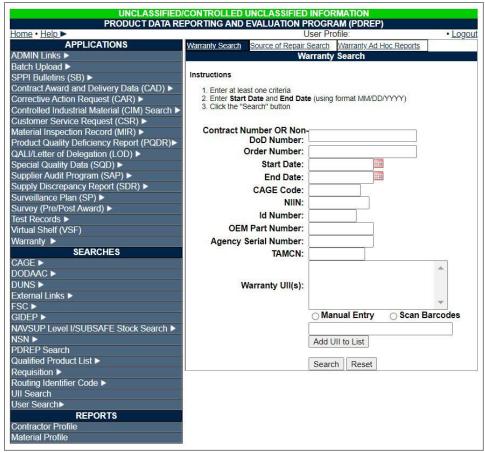


Figure 4.2

4.2 Warranty Search Settings

The Warranty Search parameters are as shown in **Figure 4.2**. At least one data field is required in order to return search results. Search results may be refined by entering more data parameters. See **Appendix 1, Data Dictionary**, located at the end of this guide, for more information about specific data fields.

Searchable fields include:

- 1. Contract Number OR Non-DoD Number (minimum 6 characters)
- 2. Order Number
- 3. Start Date (using format MM/DD/YYYY)
- 4. End Date (using format MM/DD/YYYY)
- 5. CAGE Code
- 6. NIIN
- 7. ID Number
- 8. OEM Part Number

- 9. Agency Serial Number
- 10. TAMCN
- 11. Warranty UII(s)
 - i. Select either Manual Entry or Scan Barcode radio buttons
 - ii. Type or scan item identification number
 - iii. Select "Add UII to List" button
 - iv. Repeat Step 11 as necessary.

4.3 Searching Warranty Records

- A. Enter data in at least one data field.
- B. Select the "Search" button. If no validation errors occurred, a results table will appear at the bottom of the page (see **Figure 4.3**). If no records match the data entered, a "No Data Found" result will be returned.

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Home • Help ►	User Profile: WARRANTY USER GUIDE • Logout							
APPLICATIONS	Warranty Search Source of Repair Search Warranty Ad Hoc Reports							
ADMIN Links 🕨	Warranty Search							
Customer Service Request (CSR)	Instructions							
Warranty 🕨	Instructions							
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CAGE ►	Enter Start Date and End Date (using format MM/DD/YYYY) Glick the "Search" button							
DODAAC ►	3. Click the Search button							
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External Links ►	Contract Number OR Non-DoD							
FSC 🕨	Number:							
GIDEP 🕨	Order Number:							
NSN 🕨	Start Date:							
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	D0DAAC17D00010001 0001 123456789 CLIN-0001-AC 2017-04-01 2 View Sea 3							

Figure 4.3

- C. If an error is made in the search criteria, select the "Reset" button. This will clear the table and allow the user to re-enter search criteria.
- D. Search results may be downloaded into an Excel spreadsheet by select "here" (see **Figure 4.3**, Item 1).
- E. To view warranty tracking information details for each line, select the corresponding "View" link (see Figure 4.3, Item 2) in the "View Detail" column. The user will be navigated to the "Warranty Detail" page (see Figure 4.4).
- F. If user selects the "Search" link (see **Figure 4.3**, Item 3) in the "Source of Repair" column, they will be navigated to the "Source of Repair" tab (see section 5.2).

4.4 Viewing Warranty Details

- A. Results of the "Warranty Detail" page can be downloaded into PDF format selecting "here" (see **Figure 4.4**, Item 1).
- B. Results of the "Warranty Detail" page can be downloaded into Excel spreadsheet format by selecting "here" (see **Figure 4.4**, Item 2).
- C. By selecting the link in the "Warranty Item UII" field (see **Figure 4.4**, Item 3), user will navigate out of the warranty application and into the UII Search module where UII information can be queried.

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Attachment Number: 1234	4					
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Exhibit Line Item:						
PDF Date: 2017	7-10-09					
Upload Date: 2017	7-10-09					
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List Download: Click here to download data in Microsoft Excel format						
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D. By selecting the "Back" button, the user will be returned to the previous page.

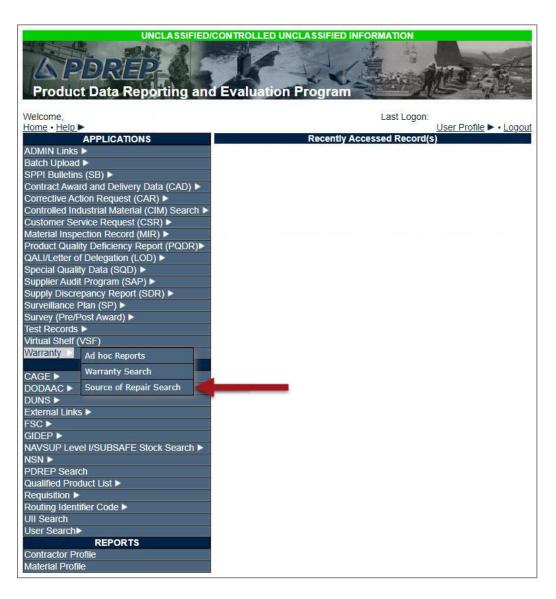
Figure 4.4

5 SOURCE OF REPAIR SEARCH

The Warranty Search page is used to search the list of Warranty records based on a variety of inputs including Contract Number, Order Number, Date, CAGE Code, and more.

5.1 Accessing the Source of Repair Search Page

To access the Source of Repair Instructions Search page, select the Source of Repair Search link from the Warranty fly-out menu on the PDREP Applications menu (see **Figure 5.1**), and the Source of Repair Search page will display as seen in **Figure 5.2**.



5.2 Source of Repair Search Settings

The Source of Repair Search parameters are as shown in **Figure 5.2**. At a minimum, a Contract Number or Non-DoD Number (full or partial) must be entered in order to perform a search. Search results may be further refined by entering more data parameters.

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SPPI Bulletins (SB) ►	Instructions (M) denotes a mandato	ry field
Contract Award and Delivery Data (CAD) ►	1 Enter the Contract Number	
Controlled Industrial Material (CIM) Search >	2. Enter the Order Number	
Customer Service Request (CSR)	3. Enter Start Date and End Date	(using format MM/DD/YYYY)
Material Inspection Record (MIR) ►	4. Click the "Search" button	
Product Quality Deficiency Report (PQDR)►	(M) Contract Number:	
QALI/Letter of Delegation (LOD) ►	Order Number:	
Special Quality Data (SQD) ►	Start Date:	
Supplier Audit Program (SAP) ►	End Date:	
Supply Discrepancy Report (SDR) ►	End Bute.	
Surveillance Plan (SP) ►		Search Reset
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Virtual Shelf (VSF)		
Warranty ►		
SEARCHES		
CAGE ►		
DODAAC ►		
DUNS ►		
External Links ►		

Figure 5.2

Enter as many parameters required to refine your search, minimum of 1 item.

- 1. Contract Number OR Non-DoD Number (Mandatory)
- 2. Order Number
- 3. Start Date (using format MM/DD/YYYY)
- 4. End Date (using format MM/DD/YYYY)

5.3 Searching Source of Repair Records

- A. Enter Contract Number or Non-DoD Number, and as many other data parameters as required to perform search.
- B. Select the "Search" button. If no validation errors occurred, the results table will appear at the bottom of the page (see **Figure 5.3**). If no records match the data entered, a "No Data Found" result will be returned.
- C. If an error is made in the search criteria, select the "Reset" button. This will clear the table and allow the user to re-enter search criteria.
- D. Search results may be downloaded into an Excel spreadsheet by select "here" (see **Figure 5.3**, Item 1).
- E. To view detailed information about a SORI search result, select the Contract Number (see **Figure 5.3**, Item 2), and the user will be navigated to the "Source of Repair Instructions Detail" page (see **Figure 5.4**).

FOUO							
	DATA REPORTING	G AND EVA					
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	DODAAC 10 E 7894		3		CLIN - 4555 - CC		2012-12-17
	DODAAC 10 E 7894		3		CLIN - 4555 - CC		2012-12-17
	DODAAC 09 A 1472	0004	4		CLIN - 4555 - ZZ	XX	2012-12-17

Figure 5.3

5.4 Viewing Source of Repair Details

The "Source of Repair Instructions Detail" page displays basic contract information at the top of the page for reference. Line item information about company name, warranty repair source code or ID, address, and instructions are displayed in table format at the bottom of the page.

FOUO		UNCLASS	SIFIED			FOUO		
	PRODUCT DATA REP							
Home • Help > Mainte	181 000		User Profile: W/	ARRANTY (BE	TA) USER GUIDE	Logout		
Warranty Search Source		Ad Hoc Reports						
6	Sour	ce Of Repair In	structions Deta	ul				
•	6 5 Contract Number: DODAAC18D1111							
		Order Numbe						
		Contract Yea	ı r: 18					
	Procurer	nent Instr. Cod	e: D					
	Atta	chment Numbe	er: 25					
		Line Item Typ	e: CLIN - 0001	– AA				
	E	xhibit Line Iter	n:					
Total Rows: 1 View PDF: Click here to	Created Date: 2018-09-10 Return to Source of Repair Search Return to Warranty Search Total Rows: 1 View PDF: Click here to download data in PDF format List Download: Click here to download data in Microsoft Excel format List Download: Click here to download data in Microsoft Excel format							
Company name	Warranty Repair Source Code/ID		Address		Instructions			
BIG CO	BIG CO CAGE / CAGE 1 23 MAIN STREET ANYTOWN, ST 12345 USA							
PDREP-AIS Version : 6.0.18.89, Build Date : 06/29/2020 Phone : (207) 438-1690 <u>Email Technical Support</u>								

Figure 5.4

Results of the "Source of Repair Search Instructions Detail" page can be downloaded into PDF format selecting "here" (see **Figure 5.4**, Item 1).

Results of the "Source of Repair Instructions Detail" page can be downloaded into Excel spreadsheet format by selecting "here" (see **Figure 5.4**, Item 2).

To navigate back to the previous page, select either the "Back" button (see **Figure 5.4**, Item 3).

DEFENSE PRICING AND CONTRACTING (DCP) TRAINING

More Warranty training options provided by the DPC can be located on the "Other Training Options" page. To navigate there from the PDREP home page, click on "References" (see **Figure 6.1**, Item 1) from the menu bar at the top of the web page,

and then select "Online Training" (see Figure 6.1, Item 2).

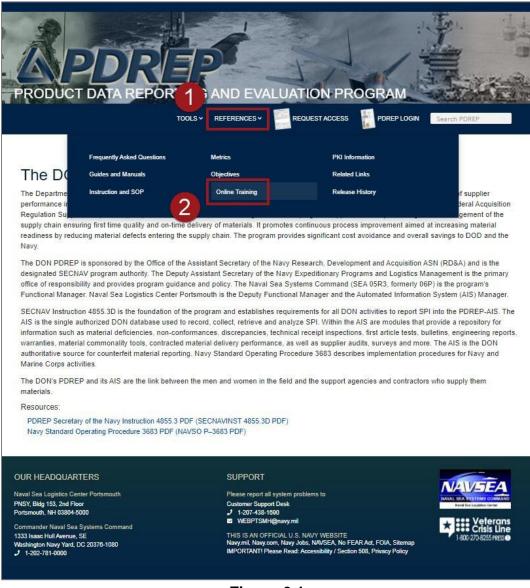


Figure 6.1

At the bottom of the "Online Training" page, click on the link directly below "Other Training Options", as shown in **Figure 6.2**.

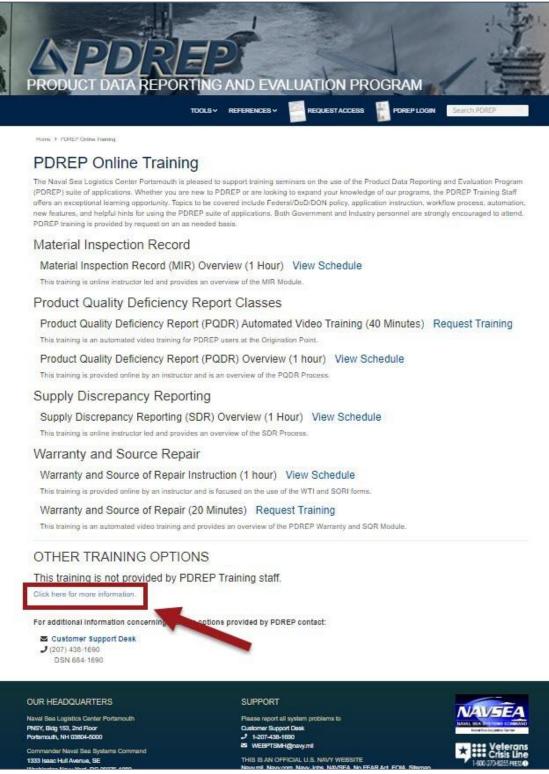


Figure 6.2

The user will then be directed to a page containing the DPC-provided Warranty training guide (see **Figure 6.3**) and further Warranty-related information.

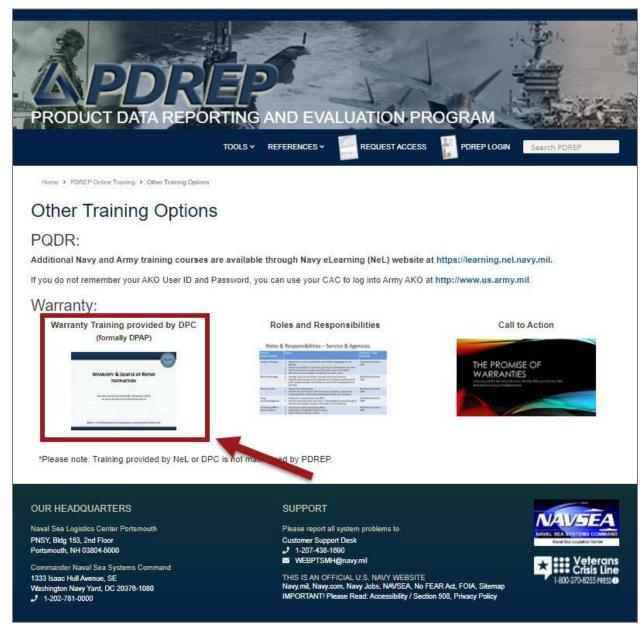


Figure 6.3

6 SUMMARY

This concludes the Warranty Tracking Information and Search of Repair Instructions user guide.

Content provided within this document is maintained by the Product Data Reporting and Evaluation Program under the guidance of Naval Sea Logistics Center Portsmouth's Deputy Functional Manager and the Automated Information System Manager. This user guide is intended to be used as a technical reference document to assist users with system navigation and basic operational functionality within PDREP-AIS. Questions, comments or concerns regarding the Warranty module or this guide should be directed to the PDREP Customer Support Desk.

Contact information for the support desk is provided below.

E-Mail:	webptsmh@navy.mil
Commercial:	207.438.1690
DSN:	684.1690
Fax:	207.438.6535

7 APPENDIX 1, DATA DICTIONARY

Column Name	Data Type	Length	Description
Address Line 1	CHAR	100	First part of address of Source of Repair facility –
	-		typically street address
Address Line 2	CHAR	100	Second part of address of Source of Repair facility –
			typically bldg.#, dept, suite#, etc.
Agency Serial	CHAR	30	Additional Serial number in addition to UII assigned by
Number			procuring component
Attachment	CHAR	100	Number of Attachment at the top of the WTI or SORI
Number			forms that are loaded into EDA.
City County	CHAR	50	City (or County) part of address of Source of Repair facility
Company Name	CHAR	50	Name or Organization of Source of Repair facility
Contract Number	CHAR	13	Concatenation of DoD Enterprise Identifier, Fiscal Year, Procurement Instrument Code and Serialized Identifier i.e. DODAAC-YR-I-ITEM.
Contract Year	CHAR	4	The 2 Digit FY that the contract was issued. Positions 7 and 8 of the Contract Number. DODAAC-YR-I-ITEM.
Country	CHAR	20	Country part of address of Source of Repair facility
Created Date	DATE	9	Date of record creation
Created User	CHAR	20	Actual user ID not recorded; currently recorded as PDREPWSAPPS
Duration Qty	NUMBER	25	Quantity of duration of warranty
Duration Unit	CHAR	100	Unit of duration of warranty i.e. cycles, days, miles
Elin Base	CHAR	20	Exhibit Line Item Number - 2 alpha serialized identifier
Enterprise Identifier	CHAR	13	The 6 Alpha Numeric character that identifies the Contract issuer. The first 6 characters of the Contract Number. DODAAC-YR-I-ITEM
Fixed Expiration Date	DATE	9	Warranty expiration date regardless of initiation or duration if available.
ID Number	CHAR	6	6 alpha numeric issued by component
Instructions	CHAR	200	Special instructions for packaging, shipping, labeling, etc. for items to be repaired at the Source of Repair facility
Item Type	CHAR	20	Identifies the type of part procured – Component, Embedded, End Item, or Sub Assy
Line Item Base	CHAR	20	4 numeric serialized identifier to Line Item Type
Line Item Type	CHAR	20	CLIN or SLIN
NIIN	CHAR	9	9 numeric National Item Identification Number (NIIN) of the material; last 9 of the component of the National Stock Number (NSN).
Non DoD Number	CHAR	100	50 character contract number for non DoD contracts

Column Name	Data Type	Length	Description
OEM Part Number	CHAR	40	Part number given by Original Equipment Manufacturer
Order Number	CHAR	26	4, 13, 17 or 26 alpha numeric order to a contract number
Postal Code	CHAR	20	Postal Code (or Zip Code) part of address of Source of Repair facility
Procurement Inst Code	CHAR	20	The Alpha character serial number that identifies the type of contract. The position 9 of the Contract Number. DODAAC-YR-I-SERI.
Record Type	CHAR	20	WTI or SRI
Serialized Identifier	CHAR	20	The 4 Alpha Numeric character serial number that uniquely identifies the contract issuer. The first 6 characters of the Contract Number. DODAAC-YR-I- SERI.
SLIN Extension	CHAR	20	2 alpha serialized identifier to line item base to line item type
Starting Event	CHAR	20	Event or action that initiates warranty – Acceptance, First Use, Installation, or Other
State Province	CHAR	50	State (or Province) part of address of Source of Repair facility
TAMCN	CHAR	8	8 alpha numeric identifier for Table of Authorized Material Control Number Used to identify a specific item for USMC inventory.
Usage Qty	NUMBER	TBD	Quantity of Item usage
Usage Unit	CHAR	100	Unit of item usage i.e. – box, days, each
Version Number	CHAR	5	The version number of the PDF or Excel form. Only the latest version will be accepted.
Warr Admin Ent Ident Code	CHAR	50	Type of identifier of warranty administrator – i.e. DODAAC, CAGE, etc.
Warr Admin Ent Identifier	CHAR	20	Code that Identifies warranty administrator – N00000, ABCDE
Warr Guarantor Ent Ident Code	CHAR	50	Type of identifier of warranty guarantor – i.e. DODAAC, CAGE, etc.
Warr Guarantor Ent Identifier	CHAR	20	Code that Identifies warranty guarantor – N00000, ABCDE
Warr Repair Source Code	CHAR	20	Type of identifier of Source of Repair – i.e. DODAAC, CAGE, etc.
Warr Repair Source Code Ident	CHAR	50	Code that Identifies Source of Repair – N00000, ABCDE
Warranty Item UII	CHAR	78	Unique Item Identifier from IUID database
Warranty Line Item Id	NUMBER	5	Contains repeating Warranty Term line item detail records. Used when creating a PDF from the Warranty Detail webpage

Column Name	Data Type	Length	Description
Warranty Source	NUMBER	4	Contains the repeating Shipping Address Information
Repair Id			line item detail records
Warranty Tracking	NUMBER	4	Contains the qualifying information for the WTI and
ld			SORI PDFs, used when creating a PDF from the
			Warranty Detail webpage
Warranty Tracking	NUMBER	4	Contains the PDF's metadata and datasets stored in
Xml Id			XML format